

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Palm Beach County PWS ID #4504393 & 4505005

We recently became aware that our system did not collect the correct number of drinking water samples. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During the third and fourth quarters of 2016, we did not monitor for chlorobenzene and during the fourth quarter of 2016 we did not monitor for di(2-ethylhexyl)phthalate and atrazine. Upon discovery of this event, we immediately sampled our drinking water for these three analytes and the results did not detect any presence of these in our drinking water.

What should I do?

There is nothing you need to do at this time. Your water is safe and has been safe to drink. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

What is being done?

We have taken the required samples for chlorobenzene, di(2-ethylhexyl)phthalate, and atrazine. The samples were absent of chlorobenzene, di(2-ethylhexyl)phthalate, and atrazine and the results indicate we are still below the Maximum Contaminant Level set by the Environmental Protection Agency. We are collecting samples as required and will continue to sample for the next three quarters.

For more information, please contact Palm Beach County Water Utilities Communications section at 561-740-4600 and select option #1, or write to PBCWUD Environmental Health and Safety, 8100 Forest Hill Blvd, West Palm Beach, FL 33413.

Please share this information with other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the Palm Beach County Water Utilities Department

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