

Reminder: Spend Any Remaining 2019 Flex Dollars by March 15

If you participated in a health or dependent care flexible spending account (FSA), you must spend any unused 2019 flex dollars by the end of the 2019 grace period, which means **no later than March 15, 2020**.

If you still have money remaining in the 2019 flex account, please review the following:

- **March 15, 2020** = End of Grace Period  
ANY remaining 2019 flex dollars must be used for expenses incurred by this date.
- **April 30, 2020** = End of Run-Out Period  
This is the deadline by which you can still submit reimbursement requests to P&A for eligible expense incurred through the grace period.

After the run-out period ends, the 2019 plan year officially closes. Any unused funds are forfeited; “use it or lose it” after April 30, 2020.

Please review the [P&A information booklet](#) and contact P&A for any questions about your account:

P&A Customer Service Options **Phone:** 800-688-2611 **Web:** padmin.com ---

- 24/7 account access via IVR at 800-688-2611
- Toll-free account information available in English & Spanish
- Customer service representatives available Mon-Fri 8:30 AM to 10 PM – EST
- Live online chat available during customer service hours