

**PALM TRAN SERVICE BOARD  
PARATRANSIT SUBCOMMITTEE  
Thursday, February 11, 2016**

**MEETING AGENDA**

1. Call meeting to order at 9:30 a.m.
2. Introduction of members/roll call
3. Add-ons/Deletions to Agenda January 21, 2016
4. Comments from the Chair (Terry Brown)
5. Discussion Items
  - a. Interactive Voice Response (IVR) – (Paul Miceli, Training and Software Specialist)
6. Information Items
  - a. Monthly Performance Report – (Ron Jones, Director, Palm Tran Connection)
7. Comments
  - a. Members
  - b. Staff
  - c. Members of the Public
8. Next Meeting – April 21, 2016
9. Adjournment