

# Community Services Department (CSD)

## Approved Courses and Training Sites

August 2025

### 1. FAA Approved Training Sites/Sources:

- Children’s Services Council (CSC)
- United Way of Palm Beach County (UW)
- Department of Community Services (CSD)
- Department of Community Services –Human Services (CSD/HS)
- Center for Child Counseling (CfCC)
- Southeast Behavioral Health Network (SEFBHN)
- Palm Beach County Youth Services (YS)
- NonProfits First Inc. (NPF)
- Community Action Program (CAP) /Securing Our Future Initiative (SOFI)
- Logic Model / Outcomes

### 2. FAA Approved Training Courses

Training Courses	CSC	UW	CSD	CSD/HS	CfCC	SEFBHN	YS	NPF
Trauma Informed Care/ACES	✓	✓			✓		✓	
Wrap-A-Round						✓		
HMIS/CMIS			✓					
SAMIS			✓					
Professional Development for Agencies								✓
Cyber-Security								
Homelessness				✓				

Note: These training opportunities occur throughout the year, and there may be training fees associated with some courses

### **3. Training Contact Information**

#### **Children's Services Council**

***Provides: Trauma Informed Care, & ACES***

Amy Pearson

(561) 740-7000 ext. 2192

[www.cscpbc.org](http://www.cscpbc.org) click on training tab

#### **UW Trauma Informed Care**

Brandon Johnson

Mentor Training Coordinator

(561) 375-6643

#### **Client Management / Homeless Management Information System**

##### **Community Services Department**

***Human Services & Community Action provides: CMIS & HMIS Client Management Information System Training***

David Tedesco, [dtedesco@pbcgov.org](mailto:dtedesco@pbcgov.org), (561)355-1118

##### ***Logic Model / Outcomes Data***

Dr. Joanna Reid-Enoise

[JReid2@pbcgov.org](mailto:JReid2@pbcgov.org)

(561) 355-4504

##### ***Community Services Department provides: Fiscal SAMIS training***

Gabriel Donadio, Fiscal Analyst

[GDonadio@pbcgov.org](mailto:GDonadio@pbcgov.org)

(561) 355-4728

#### **Center for Child Counseling**

***Provides: Trauma Informed Care & ACES***

Dominika Nolan

[www.centerforchildcounseling.org](http://www.centerforchildcounseling.org)

(561) 244-9499

#### **Southeast Behavioral Health Network**

***Provides: Wrap-a-round, mental health & substance use disorder training***

Jill Sorensen

(561) 203-2485

[www.sefbhn.org](http://www.sefbhn.org)

**NOTE: Training is limited to BH/SUD FAA contracted agencies**

#### **Palm Beach County Youth Services**

***Provides: Trauma Informed Care and ACES training***

Cristal Montepeque

Education and Training Center

[www.pbcgov.org/youthservices](http://www.pbcgov.org/youthservices)

(561) 233-4460

**Additional Trainings: Education and Training Center**

[www.pbcgov.org/youthservices](http://www.pbcgov.org/youthservices)

#### **NonProfits First, Inc.**

***Provides: Agency Capacity Development***

Callie Sharley

Director of Education & Training

[csharkey@nonprofitfirst.org](mailto:csharkey@nonprofitfirst.org)

(561) 214-7435

[https://www.nonprofitsfirst.org/events/even\\_list.asp](https://www.nonprofitsfirst.org/events/even_list.asp)

## **FREQUENTLY ASK QUESTIONS (FAQs)**

1. Is completion of mandatory training an annual requirement? **It depends. Ask the Contract Manager.**
2. Are administrative staff who do not provide direct client services required to take, Trauma Informed Care/ACES, MI and Wraparound training? **No, only staff who provide direct client services are required to take Trauma Informed Care/ACES, MI and Wraparound training.**
3. Is staff training time billable via our County contract? **Yes, it is built into the unit rate.**
4. Are the costs for County required trainings reimbursable? **Yes, under Administrative costs, which are built into the unit rate.**