



**Palm Beach County
COMMUNITY
SERVICES**

Helping People Build Better Communities

Financially Assisted Agencies (FAA) Annual Report FY16

Mission Statement

To enhance and improve the health, welfare, and quality of life in Palm Beach County by investing in the potential of families and individuals in need.

Department Director

James Green

Assistant Department Director

Taruna Malhotra

Community Services Department

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Prepared by:

Stessy Cocerez

&

Sonja Holbrook

If you have questions or concerns, please contact:

Stessy Cocerez

at

Community Services Department

810 Datura Street

West Palm Beach, FL 33401

Phone:

561-355-4718

Email:

scocerez@pbcgov.org

Report posted online at:

<http://discover.pbcgov.org/communityservices/financiallyassisted/Pages/Documents.aspx>

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Executive Summary

Since the early 1980s, Palm Beach County has provided additional financial assistance to community-based organizations providing health and human services through the Financially Assisted Agencies (FAA) program. This program is within the Administrative section of the Community Services Department.

The Palm Beach County Citizens Advisory Committee on Health and Human Services (CAC) through Resolution R2013-1563 is charged to assist the Palm Beach County Board of County Commissioners in the assessment of need, planning, implementation and evaluation of the Health and Human Services System of Care as defined in the Health and Human Services Element of the Palm Beach County Comprehensive Plan.

The HHS Element defines the System of Care as follows:

System of Care is defined as a comprehensive spectrum of behavioral health, social services, medical services and other necessary services organized into a coordinated network to meet the multiple, complex and changing needs of children, adults and seniors.

The System of Care encompasses the scope and delivery of services. The core values of the System of Care are: (1) the service delivery system is driven by the needs of the clients; (2) the services are community based, and delivered in the least restrictive environment; and (3) the services are culturally competent.

The System of Care includes the provision of a full array of services provided to meet the needs of the individual client. The client and other interested parties are included in the development of the service delivery system and collaborative systems.

Finally, the System of Care provides early identification and intervention programs and services, and, advocacy for programs and services to meet the needs of children, adults and seniors.

Through a competitive procurement process, the Board of County Commissioners approved FAA funding for FY16, from October 1, 2015 through September 30, 2016. 37 agencies, operating 65 programs in 7 service categories including Economic Stability/Poverty, Seniors, Homelessness, Domestic Abuse/Sheltering, Behavioral Health, Special Needs/Developmental Disabilities, and New and Continuing. The funding cycle is for three years. Additional programs were identified to receive FAA funding on a non-competitive basis.

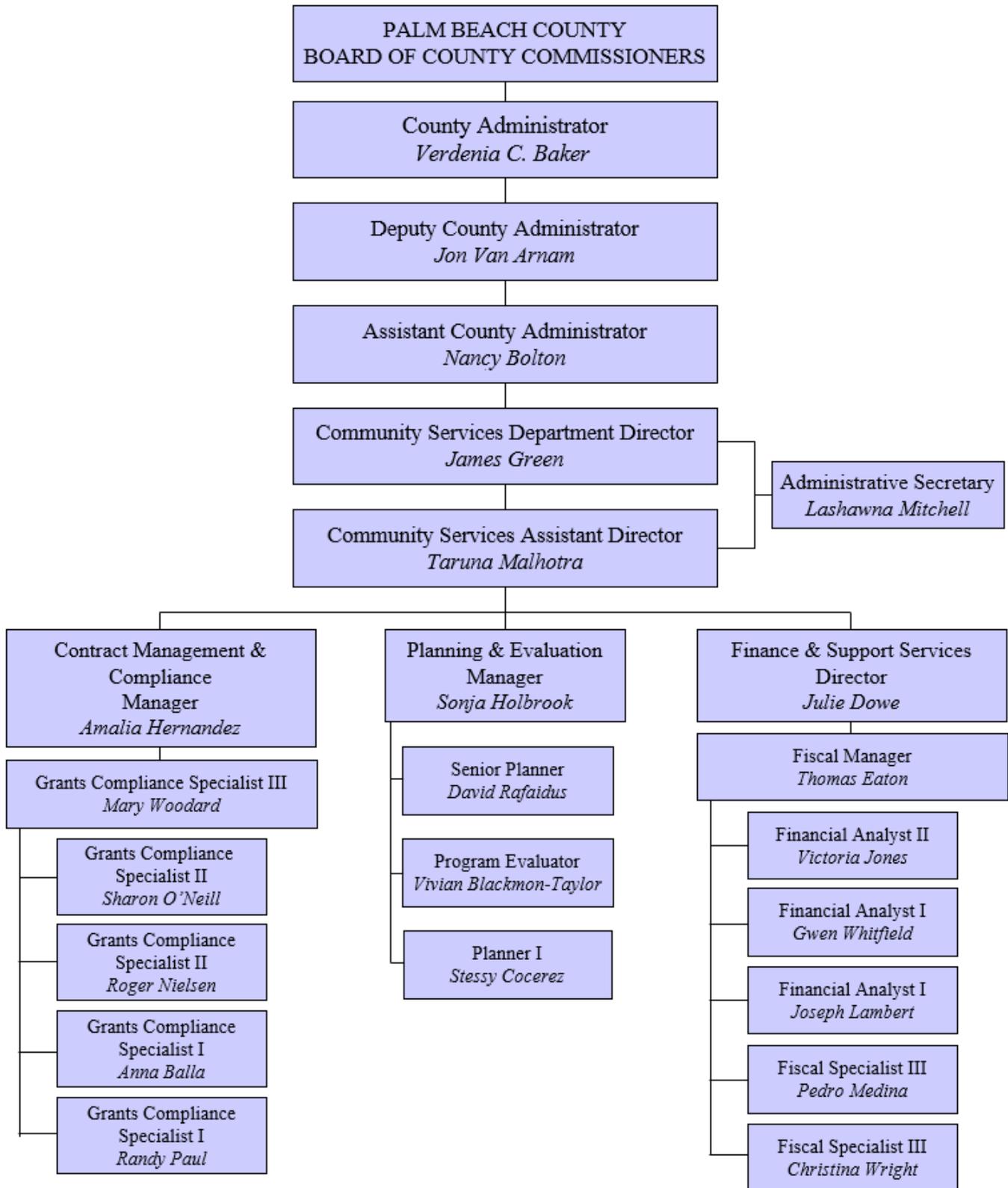
FY16 is the first time the FAA program has been able to issue a report with this level of detail, as FY16 was the first year whereby demographic and outcome data was collected and reported on an individual client basis.

The report is comprehensive, providing performance data in several areas including financial, utilization, program outcome, and client demographic data. The information is provided by program, service category, and overall for FAA.

The program reports are organized by service category and programs are ordered from the highest to lowest funding level. The FAA Agency Alphabetical List on pages 5-6 list the agencies in alphabetical order for ease in finding a specific program.

For the service category summaries, please note that the number of clients served in the demographic table may not match the actual number served because the information may not be collected by the agency/program.

Community Services Department
Financially Assisted Agencies (FAA)
ORGANIZATIONAL CHART



Financially Assisted Agencies (FAA) FY16 Report

FAA Overall Summary

Agencies:	37
Programs:	65
Funding amount awarded:	\$11,395,361.00
Number to be served:	24,218
Actual number served:	34,107

Program Description:

The Board of County Commissioners approved FAA funding for FY16, from October 1, 2015 through September 30, 2016. 37 agencies, operating 65 programs in 8 service categories including Economic Stability/Poverty, Seniors, Homelessness, Domestic Abuse/Sheltering, Behavioral Health, Special Needs/Developmental Disabilities, New/Continuing, and Non-Competitive.

County FAA Performance Measures:

	<u>Actual</u>	<u>Target</u>
<u>Behavioral Health</u> Program participants will learn strategies to reduce behavioral health challenges.	93%	73%
<u>Domestic Abuse/Sheltering</u> Program participants will increase access to violence free living condition.	79%	79%
<u>Economic Stability/Poverty</u> Program participants will increase self-sufficiency.	83%	84%
<u>Homelessness</u> Program participants, homeless families or those at risk for becoming homeless, will become stably housed.	83%	76%
<u>Senior Services</u> Program participants will remain in highest quality living condition that meets their basic needs.	90%	80%
<u>Special Needs</u> Program participants will achieve goal to build social, emotional, intellectual, and/or physical skills increasing their independence.	93%	84%

Summary continued on next page

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	8647	43%	Age *	10 and under	538	3%	
	Male	9304	46%		11 to 17	1387	7%	
	Unknown	2218	11%		18 to 30	4323	21%	
	TOTAL:	20169	100%		31 to 45	4238	21%	
Veteran	Yes	302	1%		* Unknown: 3379 / 17%	46 to 64	4209	21%
	No	12793	63%			65 and over	2095	10%
	Unknown	7074	35%			TOTAL:	20169	100%
	TOTAL:	20169	100%			Housing Arrangement	Homeless	1055
Race *	White	11344	56%		Dependent Living		4567	23%
	Black	4489	22%		Foster Care		39	0%
	American Indian	23	0%	Independent Living	8624		43%	
	Asian Pacific Islander	178	1%	In An Institution	266		1%	
	Alaskan	1	0%	Supportive Independent Living	682		3%	
	* Unknown: 2216 / 11%	Other	1918	10%	Unknown		4936	24%
		TOTAL:	20169	100%	TOTAL:		20169	100%

Financially Assisted Agencies (FAA) FY16 Report

Behavioral Health Services Summary

Agencies:	11
Programs:	21
Funding amount awarded:	\$5,458,019.00
Number to be served:	13,428
Actual number served:	16,257

Program Description:

- ACUTE CARE SERVICES - Programs and services in this service category address issues that include Mobile Crisis Team, Crisis Stabilization, Medical Detox, Social Detox. Services address the most appropriate placement in mental health, substance abuse and co-occurring cases.
- ADULT SERVICES - Services include Crisis Planning, Recovery Supports, Care Management (pre/post), Supported Housing, Supported Employment, Peer Support (mentors/drop-in centers), Psycho-Social Rehabilitation, Family Psych-Education, Co-Occurring Illness Management, Prevention/Intervention (services intended to divert deeper-end services and to include targeted education for the client, family and community), advocacy and outreach. Services address mental health, substance abuse and co-occurring illness to include Individual Therapy, Family Therapy, Group Therapy, Psychiatric Services, Residential Treatment, Outpatient Services, Medication Management.
- YOUTH SERVICES - Services include Crisis Planning, Recovery Supports, Care Management (pre/post), Peer Support (mentors/drop-in centers), Psycho-Social Rehabilitation, Family Psych-Education, Co-Occurring Illness Management, Prevention/Intervention (services intended to divert deeper-end services and to include targeted education for the client, family and community), advocacy and outreach. Services address mental health, substance abuse and co-occurring illness to include Individual Therapy, Family Therapy, Group Therapy, Psychiatric Services, Residential Treatment, Outpatient Services, Medication Management.

County FAA Behavioral Health Performance Measure & Target %:

73% Percentage of Behavioral Health program participants will learn strategies to reduce behavioral health challenges.

Actual Outcome Percentage Achieved:

93%

Report continued on next page

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	6122	38%	Age *	10 and under	475	3%
	Male	7919	49%		11 to 17	1268	8%
	Unknown	2216	14%		18 to 30	3794	23%
	TOTAL:	16257	100%		31 to 45	3442	21%
Veteran	Yes	209	1%	Unknown: 3379 / 21.00%	46 to 64	3246	20%
	No	11451	70%		65 and over	653	4%
	Unknown	4597	28%		TOTAL:	16257	100%
	TOTAL:	16257	100%		Housing Arrangement	Homeless	785
Race *	White	9143	56%	Dependent Living		3373	21%
	Black	3175	20%	Foster Care		12	0%
	American Indian	16	0%	Independent Living		7218	44%
	Asian Pacific	133	1%	In An Institution		239	1%
	Alaskan	1	0%	Supportive Independent		212	1%
	Other	1573	10%	Unknown		4418	27%
	TOTAL:	16257	100%	TOTAL:	16257	100%	
Unknown: 2216 / 14.00%							

Financially Assisted Agencies (FAA) FY16 Report

Agency:	South County Mental Health
Program:	Crisis Stabilization Unit
Funding amount awarded:	\$797,216.00
Funding amount expensed:	\$797,215.28
Number to be served:	1674 Clients
Actual number served:	1702 Clients

Program Description:

Program provides a safe and therapeutic environment for the stabilization of a severe psychiatric, emotional or behavioral crisis. This program works towards the reduction of acute symptoms to ensure the safe return of an individual to their home and family and to get them back into the community as quickly as possible.

Outcome/Indicator (% of #):

70% of 1674 unduplicated clients admitted to the CSU in the coming project year, will not require more than a six (6) day length of stay.

Actual Outcome Percentage Achieved:

74.70%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	640	37.60%	Age	10 and under	0	0.00%
	Male	1062	62.40%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	654	38.43%
	TOTAL:	1702	100.00%		31 to 45	523	30.73%
Veteran	Yes	60	3.53%		46 to 64	490	28.79%
	No	1641	96.42%		65 and over	35	2.06%
	Unknown	1	0.06%		TOTAL:	1702	100.00%
	TOTAL:	1702	100.00%		Housing Arrangement	Homeless	243
Race	White	1105	64.92%	Dependent Living		116	6.82%
	Black	319	18.74%	Foster Care		0	0.00%
	American Indian	2	0.12%	Independent Living		1273	74.79%
	Asian Pacific Islander	30	1.76%	In An Institution		36	2.12%
	Alaskan	0	0.00%	Supportive Independent Living		24	1.41%
	Other	246	14.45%	Unknown		10	0.59%
	TOTAL:	1702	100.00%	TOTAL:		1702	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Father Flanagan's Boystown
Program:	Behavioral Health Collaborative
Funding amount awarded:	\$751,634.00
Funding amount expensed:	\$751,634.00
Number to be served:	300 Children
Actual number served:	731 Children

Program Description:

Coordinated behavioral/mental health services for at-risk and high-risk children and families across Palm Beach County. This is a directed system of comprehensive, family-driven children's behavioral health services that will streamline access to a full spectrum of necessary services.

Outcome/Indicator (% of #):

80% of 300 children will maintain placement stability.

Actual Outcome Percentage Achieved:

91.61%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	262	35.84%	Age	10 and under	184	25.17%	
	Male	469	64.16%		11 to 17	313	42.82%	
	Unknown	0	0.00%		18 to 30	38	5.20%	
	TOTAL:	731	100.00%		31 to 45	0	0.00%	
Veteran	Yes	0	0.00%		46 to 64	0	0.00%	
	No	731	100.00%		65 and over	196	26.81%	
	Unknown	0	0.00%		TOTAL:	731	100.00%	
	TOTAL:	731	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	286	39.12%			Dependent Living	527	72.09%
	Black	176	24.08%			Foster Care	0	0.00%
	American Indian	1	0.14%	Independent Living		0	0.00%	
	Asian Pacific Islander	0	0.00%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	268	36.66%	Unknown		204	27.91%	
	TOTAL:	731	100.00%	TOTAL:		731	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Drug Abuse Foundation
Program:	Medical Detox
Funding amount awarded:	\$704,448.00
Funding amount expensed:	\$704,442.78
Number to be served:	554 Clients
Actual number served:	1,008 Clients

Program Description:

Program services individuals 17 and older who are under the influence of drug/alcohol, in acute distress and/or demonstrating withdrawal symptom are in need of Detox Services. Individuals admitted for withdrawal management will receive a successful medical discharge.

Outcome/Indicator (% of #):

60% of 554 clients admitted to detox with high risk symptoms of withdrawal will have a stable discharge.

Actual Outcome Percentage Achieved:

66.54%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	342	33.93%	Age	10 and under	0	0.00%
	Male	666	66.07%		11 to 17	2	0.20%
	Unknown	0	0.00%		18 to 30	357	35.42%
	TOTAL:	1008	100.00%		31 to 45	427	42.36%
Veteran	Yes	0	0.00%		46 to 64	212	21.03%
	No	0	0.00%		65 and over	10	0.99%
	Unknown	1008	100.00%		TOTAL:	1008	100.00%
	TOTAL:	1008	100.00%		Housing Arrangement	Homeless	0
Race	White	918	91.07%	Dependent Living		0	0.00%
	Black	68	6.75%	Foster Care		0	0.00%
	American Indian	1	0.10%	Independent Living		0	0.00%
	Asian Pacific Islander	5	0.50%	In An Institution		0	0.00%
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%
	Other	16	1.59%	Unknown		1008	100.00%
	TOTAL:	1008	100.00%	TOTAL:		1008	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Jerome Golden Center
Program:	Inpatient Psychiatric Services
Funding amount awarded:	\$582,133.00
Funding amount expended:	\$582,133.00
Number to be served:	1200 Clients
Actual number served:	1289 Clients

Program Description:

Program provides a safe and secure environment for high risk populations when individuals are a threat to themselves or others in a least restrictive environment. Services include bio-psychosocial assessment, participation of patient and family/significant others, when appropriate, in formulation of treatment and discharge plans.

Outcome/Indicator (% of #):

85% of 1200 (1020) persons served will have a 10-point increase in their discharge Global Assessment of Functioning (GAF) scale as compared to the admission GAF.

Actual Outcome Percentage Achieved:

99.67%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	480	37.24%	Age	10 and under	0	0.00%
	Male	809	62.76%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	353	27.39%
	TOTAL:	1289	100.00%		31 to 45	450	34.91%
Veteran	Yes	24	1.86%	46 to 64	441	34.21%	
	No	1259	97.67%	65 and over	45	3.49%	
	Unknown	6	0.47%	TOTAL:	1289	100.00%	
	TOTAL:	1289	100.00%	Housing Arrangement	Homeless	0	0.00%
Race	White	663	51.44%		Dependent Living	315	24.44%
	Black	483	37.47%		Foster Care	0	0.00%
	American Indian	1	0.08%		Independent Living	495	38.40%
	Asian Pacific Islander	5	0.39%		In An Institution	40	3.10%
	Alaskan	0	0.00%		Supportive Independent Living	115	8.92%
	Other	137	10.63%		Unknown	324	25.14%
	TOTAL:	1289	100.00%		TOTAL:	1289	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	South County Mental Health
Program:	Psychiatric & Medical Services
Funding amount awarded:	\$408,905.00
Funding amount expensed:	\$408,901.86
Number to be served:	3500 Clients
Actual number served:	4870 clients

Program Description:

Program provides monitoring of a person's condition and the monitoring of their prescribed medications. Psychiatric and medical services are utilized exclusively by some clients and, for others, are used in conjunction with other SCMHC services with the overall goal of remaining in the community.

Outcome/Indicator (% of #):

95% of 800 clients who had a performance evaluation completed in a given month will have been in the community for 28 days or more during the previous 30 days.

Actual Outcome Percentage Achieved:

94.83%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	2328	47.80%	Age	10 and under	91	1.87%	
	Male	2542	52.20%		11 to 17	392	8.05%	
	Unknown	0	0.00%		18 to 30	1527	31.36%	
	TOTAL:	4870	100.00%		31 to 45	1210	24.85%	
Veteran	Yes	96	1.97%		46 to 64	1377	28.28%	
	No	4749	97.52%		65 and over	273	5.61%	
	Unknown	25	0.51%		TOTAL:	4870	100.00%	
	TOTAL:	4870	100.00%		Housing Arrangement	Homeless	300	6.16%
Race	White	3619	74.31%			Dependent Living	675	13.86%
	Black	875	17.97%			Foster Care	7	0.14%
	American Indian	4	0.08%	Independent Living		3733	76.65%	
	Asian Pacific Islander	63	1.29%	In An Institution		88	1.81%	
	Alaskan	0	0.00%	Supportive Independent Living		49	1.01%	
	Other	309	6.34%	Unknown		18	0.37%	
	TOTAL:	4870	100.00%	TOTAL:		4870	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Drug Abuse Foundation
Program:	Intensive Residential Treatment
Funding amount awarded:	\$373,032.00
Funding amount expensed:	\$372,995.63
Number to be served:	99 Clients
Actual number served:	561 Clients

Program Description:

Program serves males/females 18 and older who are in need of acute residential substance abuse services, and do not require emergency medical stabilization services.

Outcome/Indicator (% of #):

75% of 204 clients (153) successfully completing treatment will not have a readmission to detox residential services within 6 months after discharge.

Actual Outcome Percentage Achieved:

64.15%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	201	35.83%	Age	10 and under	1	0.18%	
	Male	360	64.17%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	174	31.02%	
	TOTAL:	561	100.00%		31 to 45	233	41.53%	
Veteran	Yes	0	0.00%		46 to 64	147	26.20%	
	No	0	0.00%		65 and over	6	1.07%	
	Unknown	561	100.00%		TOTAL:	561	100.00%	
	TOTAL:	561	100.00%		Housing Arrangement	Homeless	170	30.30%
Race	White	431	76.83%			Dependent Living	148	26.38%
	Black	119	21.21%			Foster Care	0	0.00%
	American Indian	3	0.53%	Independent Living		172	30.66%	
	Asian Pacific Islander	1	0.18%	In An Institution		9	1.60%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	7	1.25%	Unknown		62	11.05%	
	TOTAL:	561	100.00%	TOTAL:		561	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	South County Mental Health
Program:	Intake & Mobile Crisis Team
Funding amount awarded:	\$310,442.00
Funding amount expended:	\$310,441.86
Number to be served:	1900 Clients
Actual number served:	1595 Clients

Program Description:

Program provides timely assessment, evaluation and counseling intervention services in the community. The team functions as the initial contact point for all persons who require mental health services in the community.

Outcome/Indicator (% of #):

90% of 2,000 MCT (mobile Crisis Team) interventions will not result in an inpatient stay within 30 days of the intervention.

Actual Outcome Percentage Achieved:

96.46%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	762	47.77%	Age	10 and under	68	4.26%	
	Male	833	52.23%		11 to 17	237	14.86%	
	Unknown	0	0.00%		18 to 30	444	27.84%	
	TOTAL:	1595	100.00%		31 to 45	383	24.01%	
Veteran	Yes	23	1.44%		46 to 64	394	24.70%	
	No	1568	98.31%		65 and over	69	4.33%	
	Unknown	4	0.25%		TOTAL:	1595	100.00%	
	TOTAL:	1595	100.00%		Housing Arrangement	Homeless	47	2.95%
Race	White	1114	69.84%			Dependent Living	185	11.60%
	Black	369	23.13%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		1317	82.57%	
	Asian Pacific Islander	17	1.07%	In An Institution		29	1.82%	
	Alaskan	0	0.00%	Supportive Independent Living		11	0.69%	
	Other	95	5.96%	Unknown		6	0.38%	
	TOTAL:	1595	100.00%	TOTAL:		1595	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Jerome Golden Center
Program:	Glades Adult Crisis Stabilization Unit
Funding amount awarded:	\$244,989.00
Funding amount expended:	\$244,989.00
Number to be served:	400 Clients
Actual number served:	248 Clients

Program Description:

Program provides an 8 bed Crisis Stabilization Unit, operating 24 hours per day, 365 days per year to provide short-term intensive mental health treatment for the acutely mentally ill. Intervenes in crisis situations when individuals are a threat to themselves or others, prevent individuals from entering the criminal justice system and to stabilize them in a protective environment. Serves any individual (age 18 or older) in the Glades area.

Outcome/Indicator (% of #):

90% of 400 (360) persons served will have a 10-point increase in their discharge Global Assessment of Functioning (GAF) scale as compared to the admission GAF.

Actual Outcome Percentage Achieved:

80.55%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	112	45.16%	Age	10 and under	1	0.40%
	Male	136	54.84%		11 to 17	6	2.42%
	Unknown	0	0.00%		18 to 30	101	40.73%
	TOTAL:	248	100.00%		31 to 45	77	31.05%
Veteran	Yes	3	1.21%		46 to 64	57	22.98%
	No	243	97.98%		65 and over	6	2.42%
	Unknown	2	0.81%		TOTAL:	248	100.00%
	TOTAL:	248	100.00%		Housing Arrangement	Homeless	10
Race	White	83	33.47%	Dependent Living		97	39.11%
	Black	131	52.82%	Foster Care		1	0.40%
	American Indian	1	0.40%	Independent Living		71	28.63%
	Asian Pacific Islander	0	0.00%	In An Institution		1	0.40%
	Alaskan	1	0.40%	Supportive Independent Living		3	1.21%
	Other	32	12.90%	Unknown		65	26.21%
	TOTAL:	248	100.00%	TOTAL:		248	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	For The Children
Program:	Community Wellness
Funding amount awarded:	\$241,740.00
Funding amount expended:	\$241,737.00
Number to be served:	40 Clients
Actual number served:	52 Clients

Program Description:

Program provides wraparound behavioral health services to the Haitian students living in the 33460 and 33461 zip codes (Lake Worth/Lantana). The program has two phases: the prevention phase which is geared toward education and the intervention phase which addresses behavioral health issues, such as depression, anxiety and conduct issues. This program is delivered in Creole.

Outcome/Indicator (% of #):

70% of 50 children/youth will demonstrate a gain in one of the areas measured by the Child Behavior Check List (CBCL).

Actual Outcome Percentage Achieved:

95.24%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	23	44.23%	Age	10 and under	27	51.92%
	Male	29	55.77%		11 to 17	24	46.15%
	Unknown	0	0.00%		18 to 30	1	1.92%
	TOTAL:	52	100.00%		31 to 45	0	0.00%
Veteran	Yes	0	0.00%		46 to 64	0	0.00%
	No	0	0.00%		65 and over	0	0.00%
	Unknown	52	100.00%		TOTAL:	52	100.00%
	TOTAL:	52	100.00%		Housing Arrangement	Homeless	0
Race	White	5	9.62%			Dependent Living	52
	Black	46	88.46%	Foster Care		0	0.00%
	American Indian	0	0.00%	Independent Living		0	0.00%
	Asian Pacific Islander	0	0.00%	In An Institution		0	0.00%
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%
	Other	1	1.92%	Unknown		0	0.00%
	TOTAL:	52	100.00%	TOTAL:		52	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Jerome Golden Center
Program:	Mobile Crisis Program
Funding amount awarded:	\$157,905.00
Funding amount expensed:	\$157,905.00
Number to be served:	200 Clients
Actual number served:	232 Clients

Program Description:

Program serves adolescents or children, as well as adults in Palm Beach County who are in acute mental distress. Clinicians are available 24 hours per day, seven (7) days per week to go into the school, the home and/or the community and remain for as long as is necessary to defuse the crisis situation, to adequately assess treatment needs, and provide referrals and follow up.

Outcome/Indicator (% of #):

60% of 200 clients will not require inpatient hospitalization within the next 30 days following the intervention.

Actual Outcome Percentage Achieved:

91.05%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	86	37.07%	Age	10 and under	60	25.86%
	Male	146	62.93%		11 to 17	152	65.52%
	Unknown	0	0.00%		18 to 30	18	7.76%
	TOTAL:	232	100.00%		31 to 45	0	0.00%
Veteran	Yes	0	0.00%		46 to 64	0	0.00%
	No	0	0.00%		65 and over	2	0.86%
	Unknown	232	100.00%		TOTAL:	232	100.00%
	TOTAL:	232	100.00%		Housing Arrangement	Homeless	0
Race	White	0	0.00%	Dependent Living		225	96.98%
	Black	0	0.00%	Foster Care		1	0.43%
	American Indian	0	0.00%	Independent Living		0	0.00%
	Asian Pacific Islander	0	0.00%	In An Institution		6	2.59%
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%
	Other	232	100.00%	Unknown		0	0.00%
	TOTAL:	232	100.00%	TOTAL:		232	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Jerome Golden Center
Program:	Glades Adult Detox Services
Funding amount awarded:	\$153,000.00
Funding amount expensed:	\$153,000.00
Number to be served:	75 Clients
Actual number served:	142 Clients

Program Description:

Program provides four (4) beds utilizing medical or psychosocial treatment procedures and a supportive counseling regimen to assist clients in their efforts to detox from the physiological effects of the abuse of alcohol and mood altering drugs. Serves any individual (age 18 or older) in the Glades area.

Outcome/Indicator (% of #):

90% of 85 (77) persons served will successfully meet ASAM discharge criteria in 4 days or less.

Actual Outcome Percentage Achieved:

66.35%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	66	46.48%	Age	10 and under	0	0.00%
	Male	76	53.52%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	48	33.80%
	TOTAL:	142	100.00%		31 to 45	56	39.44%
Veteran	Yes	1	0.70%		46 to 64	38	26.76%
	No	2	1.41%		65 and over	0	0.00%
	Unknown	139	97.89%		TOTAL:	142	100.00%
	TOTAL:	142	100.00%	Housing Arrangement	Homeless	12	8.45%
Race	White	99	69.72%		Dependent Living	27	19.01%
	Black	20	14.08%		Foster Care	0	0.00%
	American Indian	0	0.00%		Independent Living	27	19.01%
	Asian Pacific Islander	0	0.00%		In An Institution	0	0.00%
	Alaskan	0	0.00%		Supportive Independent Living	5	3.52%
	Other	23	16.20%		Unknown	71	50.00%
	TOTAL:	142	100.00%		TOTAL:	142	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Drug Abuse Treatment Association
Program:	Non-Residential Program
Funding amount awarded:	\$135,951.00
Funding amount expensed:	\$135,928.01
Number to be served:	700 Clients
Actual number served:	863 Clients

Program Description:

Program is designed to reduce substance abuse by providing the core service of outpatient and non-residential programming for substance abusing adolescents in Palm Beach County. Services are provided in a traditional outpatient setting as well as in middle and high schools throughout Palm Beach County.

Outcome/Indicator (% of #):

79% of 700 clients admitted to the program will successfully complete the program with no drug use 30 days' pre-discharge as evidenced by discharge data.

Actual Outcome Percentage Achieved:

81.60%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	401	46.47%	Age *	10 and under	0	0.00%
	Male	462	53.53%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	0	0.00%
	TOTAL:	863	100.00%		31 to 45	0	0.00%
Veteran	Yes	0	0.00%		46 to 64	0	0.00%
	No	863	100.00%		65 and over	0	0.00%
	Unknown	0	0.00%		*Unknown:	863 / 100.00%	863
	TOTAL:	863	100.00%	Housing Arrangement	Homeless	3	0.35%
Race	White	333	38.59%		Dependent Living	853	98.84%
	Black	411	47.62%		Foster Care	1	0.12%
	American Indian	2	0.23%		Independent Living	6	0.70%
	Asian Pacific Islander	6	0.70%		In An Institution	0	0.00%
	Alaskan	0	0.00%		Supportive Independent Living	0	0.00%
	Other	111	12.86%		Unknown	0	0.00%
	TOTAL:	863	100.00%		TOTAL:	863	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Jeff Industries
Program:	Let's Go To Work
Funding amount awarded:	\$134,909.00
Funding amount expensed:	\$134,909.00
Number to be served:	45 Clients
Actual number served:	64 Clients

Program Description:

Program provides vocational skills training, compensated work experience and community linkages to low income adults with severe and persistent mental illness including those with co-occurring disorders. The program provides participants an opportunity to earn an income while working on the personal barriers to transition to competitive employment.

Outcome/Indicator (% of #):

75% of 36* daily participants served (or 27) will maintain a steady and consistent work schedule routine by working a minimum of 90 hours/quarter.

*The number of clients served is actually 45; of the 45 total program clients 36 are expected to engage in paid, on-the-job training work experience and 75% of the 36 clients are expected to maintain a steady and consistent work schedule routine by working a minimum of 90 hours/quarter

Actual Outcome Percentage Achieved:

74.55%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	14	21.88%	Age	10 and under	0	0.00%
	Male	50	78.13%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	24	37.50%
	TOTAL:	64	100.00%		31 to 45	21	32.81%
Veteran	Yes	0	0.00%		46 to 64	19	29.69%
	No	0	0.00%		65 and over	0	0.00%
	Unknown	64	100.00%		TOTAL:	64	100.00%
	TOTAL:	64	100.00%		Housing Arrangement	Homeless	0
Race	White	49	76.56%			Dependent Living	28
	Black	10	15.63%	Foster Care		0	0.00%
	American Indian	0	0.00%	Independent Living		26	40.63%
	Asian Pacific Islander	2	3.13%	In An Institution		7	10.94%
	Alaskan	0	0.00%	Supportive Independent Living		3	4.69%
	Other	3	4.69%	Unknown		0	0.00%
	TOTAL:	64	100.00%	TOTAL:		64	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Drug Abuse Treatment Association
Program:	Residential Treatment Program
Funding amount awarded:	\$126,225.00
Funding amount expended:	\$126,224.36
Number to be served:	57 Clients
Actual number served:	67 Clients

Program Description:

Program is designed to reduce substance abuse by providing the core service of residential programming for substance abusing adolescents in Palm Beach County. The primary components of this program are the on-site school, the therapeutic/counseling services, and the structured behavioral milieu.

Outcome/Indicator (% of #):

79% of 57 clients admitted to the Walter D. Kelly Treatment Center will successfully complete the program with no drug use 30 days' pre-discharge.

Actual Outcome Percentage Achieved:

69.23%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	20	29.85%	Age	10 and under	0	0.00%	
	Male	47	70.15%		11 to 17	51	76.12%	
	Unknown	0	0.00%		18 to 30	16	23.88%	
	TOTAL:	67	100.00%		31 to 45	0	0.00%	
Veteran	Yes	0	0.00%		46 to 64	0	0.00%	
	No	67	100.00%		65 and over	0	0.00%	
	Unknown	0	0.00%		TOTAL:	67	100.00%	
	TOTAL:	67	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	31	46.27%			Dependent Living	66	98.51%
	Black	28	41.79%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		1	1.49%	
	Asian Pacific Islander	0	0.00%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	8	11.94%	Unknown		0	0.00%	
	TOTAL:	67	100.00%	TOTAL:		67	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Mental Health Association
Program:	Barriers for Better Behavioral Health
Funding amount awarded:	\$91,800.00
Funding amount expended:	\$91,800.00
Number to be served:	2500 Clients
Actual number served:	2630 Clients*

* Of the 2630 clients served through this program, 414 provided demographic information outlined below in the table.

Program Description:

Program is a Front Door for Help with hotline information and referrals, outreach, care coordination, training and public awareness campaigns. Program will improve access to care and will identify children and youth that need help sooner and get them connected to an increasingly coordinated and quality array of integrated behavioral health services.

Outcome/Indicator (% of #):

75% of clients that are reached in follow-up calls will be satisfied with services.

Actual Outcome Percentage Achieved:

96.11%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	267	64.49%	Age *	10 and under	40	9.66%	
	Male	147	35.51%		11 to 17	27	6.52%	
	Unknown	0	0.00%		18 to 30	9	2.17%	
	TOTAL:	414	100.00%		31 to 45	15	3.62%	
Veteran	Yes	2	0.48%		46 to 64	18	4.35%	
	No	232	56.04%		65 and over	5	1.21%	
	Unknown	180	43.48%		TOTAL:	414	100.00%	
	TOTAL:	414	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	290	70.05%			Dependent Living	0	0.00%
	Black	51	12.32%			Foster Care	0	0.00%
	American Indian	1	0.24%	Independent Living		0	0.00%	
	Asian Pacific Islander	2	0.48%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	70	16.91%	Unknown		414	100.00%	
	TOTAL:	414	100.00%	TOTAL:		414	100.00%	

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Program Highlights:

The BBH program served 2,630 clients in the 2015-16 Fiscal Year. These clients were either screened for behavioral health or contacted MHA through the Helpline. Of the 1,380 clients eligible for follow-up (or requested follow-up), we reached 488 clients (or 35% of the 1,380). Of those reached in follow-up, 96.11% achieved the outcome (e.g., were satisfied with our services).

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Southeast Florida Behavioral Health Network
Program:	Wraparound Services Training
Funding amount awarded:	\$57,619.00
Funding amount expended:	\$57,619.00
Number to be served:	n/a
Actual number served:	n/a

Program Description:

Contract for services in partnership with Southeast Florida Behavioral Health Network for Wraparound services training for Palm Beach County.

Program Highlights:

- Trained over two hundred (200) participants in High Fidelity Wraparound practice pertinent to their respective roles.
- Completed High Fidelity Wraparound certification of thirty (30) individual case management practitioners.
- Instituted an ongoing Supervisors' System forum for system partners and behavioral health providers to share information and enhance relationships to remove barriers to access behavioral health resources.
- Established a Wraparound Learning Community of certified Wraparound providers and those in process to become certified to help create and sustain a collaborative Wraparound network. Wraparound Fidelity Manager presented Creating and Sustaining a Wraparound Learning Community at National Wraparound Conference in Melbourne, FL.
- Formed a Wraparound Steering Committee to help direct and provide guidance to Wraparound Initiative.

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Housing Partnership
Program:	Supportive Housing
Funding amount awarded:	\$70,247.00
Funding amount expensed:	\$70,246.98
Number to be served:	80 Clients
Actual number served:	86 Clients

Program Description:

Program serves special needs populations by helping them identify, secure, and maintain safe and decent independent living situations that best suit their economic circumstances and preferences. Target population includes adults with a severe and persistent mental illness who are ready to live independently.

Outcome/Indicator (% of #):

85% of 80 placed participants will remain out of institutional settings such as psychiatric hospitals, correctional facilities and residential treatment facilities.

Actual Outcome Percentage Achieved:

86.11%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	54	62.79%	Age	10 and under	0	0.00%
	Male	32	37.21%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	17	19.77%
	TOTAL:	86	100.00%		31 to 45	29	33.72%
Veteran	Yes	0	0.00%	46 to 64	37	43.02%	
	No	0	0.00%	65 and over	3	3.49%	
	Unknown	86	100.00%	TOTAL:	86	100.00%	
	TOTAL:	86	100.00%	Housing Arrangement	Homeless	0	0.00%
Race	White	53	61.63%		Dependent Living	0	0.00%
	Black	33	38.37%		Foster Care	0	0.00%
	American Indian	0	0.00%		Independent Living	85	98.84%
	Asian Pacific Islander	0	0.00%		In An Institution	0	0.00%
	Alaskan	0	0.00%		Supportive Independent Living	1	1.16%
	Other	0	0.00%		Unknown	0	0.00%
	TOTAL:	86	100.00%		TOTAL:	86	100.00%

Report continued on next page

Program Highlights:

Client Story

Client is a single mother of three, who was living in a trailer with her abusive boyfriend. Client was fearful of her life, and wanted to escape the violence with her three children. Client was able to leave, but it resulted in her being homeless and living temporarily with her sister in a small apartment. Client has limited income, SSI disability for two children, which made it difficult for client to rent an apartment on her own. Client also suffers from agoraphobia, which makes it difficult for her to find employment to supplement her income. Client was placed a couple months ago in a three bedroom ELI apartment through Indian Trace Apartment Complex. She is now able to be self-sufficient with her income, and pays 430 per month. Both client and children are now linked to TCM and therapy services through PCC, and client is able to focus on her mental health needs.

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Gratitude House
Program:	Residential Treatment Level II Program
Funding amount awarded:	\$45,900.00
Funding amount expensed:	\$45,846.36
Number to be served:	Up to 5 Clients
Actual number served:	14 Clients

Program Description:

Program is the cornerstone in the clinical continuum of care and it is through this long term program that clients are provided safe housing in a clinically supervised environment in which they can work to achieve sustainable sobriety.

Outcome/Indicator (% of #):

70% of 60 clients served will have an increase in their ORS by at least 5 points by 90 days of treatment.

Actual Outcome Percentage Achieved:

54.55%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	14	100.00%	Age	10 and under	0	0.00%
	Male	0	0.00%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	0	0.00%
	TOTAL:	14	100.00%		31 to 45	10	71.43%
Veteran	Yes	0	0.00%	46 to 64	4	28.57%	
	No	14	100.00%	65 and over	0	0.00%	
	Unknown	0	0.00%	TOTAL:	14	100.00%	
	TOTAL:	14	100.00%	Housing Arrangement	Homeless	0	0.00%
Race	White	10	71.43%		Dependent Living	0	0.00%
	Black	4	28.57%		Foster Care	0	0.00%
	American Indian	0	0.00%		Independent Living	0	0.00%
	Asian Pacific Islander	0	0.00%		In An Institution	14	100.00%
	Alaskan	0	0.00%		Supportive Independent Living	0	0.00%
	Other	0	0.00%		Unknown	0	0.00%
	TOTAL:	14	100.00%		TOTAL:	14	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Jerome Golden Center
Program:	Glades Child Crisis Stabilization Unit
Funding amount awarded:	\$35,511.00
Funding amount expended:	\$35,511.00
Number to be served:	80 Children
Actual number served:	74 Children

Program Description:

Program provides two (2) bed Crisis Stabilization Unit, operating 24 hours per day, 365 days per year to provide short-term intervention in crisis situations and stabilize children who are experiencing acute crisis, returning them to their family or the least restrictive environment as soon as possible.

Outcome/Indicator (% of #):

90% of 80 (72) children served will have a 10-point increase in their discharge Global Assessment of Functioning (GAF) scale as compared to the admission GAF.

Actual Outcome Percentage Achieved:

66.02%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	38	51.35%	Age	10 and under	3	4.05%	
	Male	36	48.65%		11 to 17	64	86.49%	
	Unknown	0	0.00%		18 to 30	5	6.76%	
	TOTAL:	74	100.00%		31 to 45	2	2.70%	
Veteran	Yes	0	0.00%		46 to 64	0	0.00%	
	No	74	100.00%		65 and over	0	0.00%	
	Unknown	0	0.00%		TOTAL:	74	100.00%	
	TOTAL:	74	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	28	37.84%			Dependent Living	51	68.92%
	Black	29	39.19%			Foster Care	2	2.70%
	American Indian	0	0.00%	Independent Living		0	0.00%	
	Asian Pacific Islander	2	2.70%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		1	1.35%	
	Other	15	20.27%	Unknown		20	27.03%	
	TOTAL:	74	100.00%	TOTAL:		74	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Jeff Industries
Program:	Job Placement Program
Funding amount awarded:	\$25,233.00
Funding amount expended:	\$25,233.00
Number to be served:	14 Clients
Actual number served:	21 Clients

Program Description:

Job Placement Program (Supported Employment One-on-One Model) serves low income adults with severe and persistent mental illnesses, including those with co-occurring disorders who feel ready or are deemed ready for competitive employment.

Outcome/Indicator (% of #):

75% of 8* currently enrolled participants that secure a community competitive position based work for a minimum of 24 days/quarter.

*The number of clients served is actually 14; of the 14 total program clients 8 are expected to secure a community competitive position and 75% of the 8 clients is expected to work a minimum of 24 days/quarter.

Actual Outcome Percentage Achieved:

85.71%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	4	19.05%	Age	10 and under	0	0.00%
	Male	17	80.95%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	8	38.10%
	TOTAL:	21	100.00%		31 to 45	6	28.57%
Veteran	Yes	0	0.00%		46 to 64	7	33.33%
	No	0	0.00%		65 and over	0	0.00%
	Unknown	21	100.00%		TOTAL:	21	100.00%
	TOTAL:	21	100.00%		Housing Arrangement	Homeless	0
Race	White	19	90.48%			Dependent Living	8
	Black	2	9.52%	Foster Care		0	0.00%
	American Indian	0	0.00%	Independent Living		12	57.14%
	Asian Pacific Islander	0	0.00%	In An Institution		1	4.76%
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%
	Other	0	0.00%	Unknown		0	0.00%
	TOTAL:	21	100.00%	TOTAL:		21	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Gratitude House
Program:	Lakeside House
Funding amount awarded:	\$9,180.00
Funding amount expended:	\$9,167.60
Number to be served:	Up to 5 Clients
Actual number served:	8 Clients

Program Description:

Program is the final residential phase in the Gratitude House continuum of care. While in Lakeside House, residents continue to benefit from mandatory clinical services with the priority of maintaining their sobriety as they are assisted in obtaining employment and safe, permanent housing.

Outcome/Indicator (% of #):

75% of 28 clients will be drug free 30 days prior to discharge.

Actual Outcome Percentage Achieved:

100.00%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	8	100.00%	Age	10 and under	0	0.00%
	Male	0	0.00%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	0	0.00%
	TOTAL:	8	100.00%		31 to 45	0	0.00%
Veteran	Yes	0	0.00%		46 to 64	5	62.50%
	No	8	100.00%		65 and over	3	37.50%
	Unknown	0	0.00%		TOTAL:	8	100.00%
	TOTAL:	8	100.00%	Housing Arrangement	Homeless	0	0.00%
Race	White	7	87.50%		Dependent Living	0	0.00%
	Black	1	12.50%		Foster Care	0	0.00%
	American Indian	0	0.00%		Independent Living	0	0.00%
	Asian Pacific Islander	0	0.00%		In An Institution	8	100.00%
	Alaskan	0	0.00%		Supportive Independent Living	0	0.00%
	Other	0	0.00%		Unknown	0	0.00%
	TOTAL:	8	100.00%		TOTAL:	8	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Special Needs/Developmental Disabilities Summary

Agencies:	9
Programs:	12
Funding amount awarded:	\$1,560,315.00
Number to be served:	1,892
Actual number served:	1,464

Program Description:

Programs and services in this service category address outcomes and performance measures that help children and adults with special needs/developmental disabilities achieve their personal goals to maximize their independence in community settings. Services provided in this category address at least one of the following life areas: Employment/Income, Residential/Living, Advocacy, Support Services. Provision of these services maximizes the independence of participants.

County FAA Behavioral Health Performance Measure & Target %:

84% of Special Needs program participants will achieve goal to build social, emotional, intellectual, and/or physical skills increasing their independence.

Actual Outcome Percentage Achieved:

93%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	447	50%	Age	10 and under	31	3%
	Male	452	50%		11 to 17	30	3%
	Unknown	0	0%		18 to 30	176	20%
	TOTAL:	899	100%		31 to 45	220	24%
Veteran	Yes	13	1%	46 to 64	347	39%	
	No	202	22%	65 and over	95	11%	
	Unknown	684	76%	TOTAL:	899	100%	
	TOTAL:	899	100%	Housing	Homeless	12	1%
Race	White	537	60%		Dependent Living	392	44%
	Black	296	33%		Foster Care	0	0%
	American Indian	2	0%		Independent Living	349	39%
	Asian Pacific Islander	12	1%		In An Institution	19	2%
	Alaskan	0	0%		Supportive Independent Living	112	12%
	Other	52	6%		Unknown	15	2%
	TOTAL:	899	100%		TOTAL:	899	100%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Seagull Industries
Program:	Achievement Center
Funding amount awarded:	\$274,279.00
Funding amount expended:	\$274,279.00
Number to be served:	100 Clients
Actual number served:	109 Clients

Program Description:

Program goal is to provide each developmentally challenged client with every opportunity to learn how to conduct themselves in a “controlled” work setting while earning piece rate wages (according to Department of Labor standards).

Outcome/Indicator (% of #):

90% of 103 participants are expected to achieve 2 steps of their Individualized Plan Short Term Objective each quarter during the year.

Actual Outcome Percentage Achieved:

90.43%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	40	36.70%	Age	10 and under	0	0.00%	
	Male	69	63.30%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	20	18.35%	
	TOTAL:	109	100.00%		31 to 45	33	30.28%	
Veteran	Yes	0	0.00%		46 to 64	44	40.37%	
	No	0	0.00%		65 and over	12	11.01%	
	Unknown	109	100.00%		TOTAL:	109	100.00%	
	TOTAL:	109	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	66	60.55%			Dependent Living	38	34.86%
	Black	39	35.78%			Foster Care	0	0.00%
	American Indian	1	0.92%	Independent Living		8	7.34%	
	Asian Pacific Islander	2	1.83%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		60	55.05%	
	Other	1	0.92%	Unknown		3	2.75%	
	TOTAL:	109	100.00%	TOTAL:		109	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	The ARC of Palm Beach County
Program:	Residential Program
Funding amount awarded:	\$243,312.00
Funding amount expended:	\$229,738.58
Number to be served:	30 Clients
Actual number served:	29 Clients

Program Description:

Program provides a continuum of services, rooted in a person-centered planning process, supporting adults with developmental disabilities in achieving their personal goals for independent living and the fullest possible inclusion in their communities.

Outcome/Indicator (% of #):

90% of 30 clients will achieve at least one goal from their individual implementation plan during the program year.

Actual Outcome Percentage Achieved:

100.00%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	12	41.38%	Age	10 and under	0	0.00%	
	Male	17	58.62%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	2	6.90%	
	TOTAL:	29	100.00%		31 to 45	6	20.69%	
Veteran	Yes	0	0.00%		46 to 64	17	58.62%	
	No	22	75.86%		65 and over	4	13.79%	
	Unknown	7	24.14%		TOTAL:	29	100.00%	
	TOTAL:	29	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	28	96.55%			Dependent Living	29	100.00%
	Black	0	0.00%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		0	0.00%	
	Asian Pacific Islander	1	3.45%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	0	0.00%	Unknown		0	0.00%	
	TOTAL:	29	100.00%	TOTAL:		29	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Palm Beach Habilitation Center
Program:	STARS
Funding amount awarded:	\$205,896.00
Funding amount expensed:	\$205,896.00
Number to be served:	30 Individuals
Actual number served:	32 Individuals

Program Description:

Program serves individuals with developmental and other significant disabilities who are 45 years of age or older. The primary focus of this program is to assist individuals in remaining active and involved in their community, rather than being placed in a nursing home or institutional facility.

Outcome/Indicator (% of #):

80% of 30 individuals will remain active in their community rather than entering a nursing home or institutional level of care.

Actual Outcome Percentage Achieved:

90.63%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	19	59.38%	Age	10 and under	0	0.00%
	Male	13	40.63%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	0	0.00%
	TOTAL:	32	100.00%		31 to 45	1	3.13%
Veteran	Yes	0	0.00%		46 to 64	18	56.25%
	No	27	84.38%		65 and over	13	40.63%
	Unknown	5	15.63%		TOTAL:	32	100.00%
	TOTAL:	32	100.00%		Housing Arrangement	Homeless	0
Race	White	28	87.50%	Dependent Living		28	87.50%
	Black	4	12.50%	Foster Care		0	0.00%
	American Indian	0	0.00%	Independent Living		0	0.00%
	Asian Pacific Islander	0	0.00%	In An Institution		1	3.13%
	Alaskan	0	0.00%	Supportive Independent Living		3	9.38%
	Other	0	0.00%	Unknown		0	0.00%
	TOTAL:	32	100.00%	TOTAL:		32	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	The Arc of the Glades
Program:	Adult Developmental Services
Funding amount awarded:	\$189,044.00
Funding amount expensed:	\$189,044.00
Number to be served:	52 Clients
Actual number served:	51 Clients

Program Description:

Program provides adults with developmental disabilities who reside in western PBC with a continuum of services leading to independent living, including combinations of Facility-based Adult Day Training, Community Inclusion, Supported Living and Supported Employment services and activities.

Outcome/Indicator (% of #):

75% of 52 clients will achieve at least 1 short-term objective (STO), thereby making progress towards greater independence.

Actual Outcome Percentage Achieved:

100.00%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	26	50.98%	Age	10 and under	0	0.00%
	Male	25	49.02%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	7	13.73%
	TOTAL:	51	100.00%		31 to 45	24	47.06%
Veteran	Yes	0	0.00%		46 to 64	20	39.22%
	No	51	100.00%		65 and over	0	0.00%
	Unknown	0	0.00%		TOTAL:	51	100.00%
	TOTAL:	51	100.00%		Housing Arrangement	Homeless	0
Race	White	5	9.80%	Dependent Living		41	80.39%
	Black	46	90.20%	Foster Care		0	0.00%
	American Indian	0	0.00%	Independent Living		0	0.00%
	Asian Pacific Islander	0	0.00%	In An Institution		0	0.00%
	Alaskan	0	0.00%	Supportive Independent Living		10	19.61%
	Other	0	0.00%	Unknown		0	0.00%
	TOTAL:	51	100.00%	TOTAL:		51	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Coalition for Independent Living Options, Inc.
Program:	Supports And Independent Living (SAIL)
Funding amount awarded:	\$167,165.00
Funding amount expended:	\$159,234.39
Number to be served:	150 Individuals
Actual number served:	342 Individuals

Program Description:

Program provides opportunities to become self-sufficient and to maintain independence through assistance with entitlement benefits, independent skill training, advocacy, learning to self-advocate, building peer support networks, financial literacy workshops and increased knowledge of community resources. Consumers become familiar with, are linked to and receive community resources, in order to become self-sufficient and independent and included in all aspects of community life.

Outcome/Indicator (% of #):

90% of 100 individuals will develop an Independent Living Plan with short and long term goals as a tool to successfully maintaining their independence in the community.

Actual Outcome Percentage Achieved:

71.24%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	189	55.26%	Age	10 and under	0	0.00%	
	Male	153	44.74%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	59	17.25%	
	TOTAL:	342	100.00%		31 to 45	67	19.59%	
Veteran	Yes	13	3.80%		46 to 64	159	46.49%	
	No	4	1.17%		65 and over	57	16.67%	
	Unknown	325	95.03%		TOTAL:	342	100.00%	
	TOTAL:	342	100.00%		Housing Arrangement	Homeless	11	3.22%
Race	White	204	59.65%			Dependent Living	44	12.87%
	Black	97	28.36%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		264	77.19%	
	Asian Pacific Islander	6	1.75%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		23	6.73%	
	Other	35	10.23%	Unknown		0	0.00%	
	TOTAL:	342	100.00%	TOTAL:		342	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Legal Aid Society of Palm Beach County
Program:	Guardian Advocacy Project
Funding amount awarded:	\$90,882.00
Funding amount expensed:	\$90,882.00
Number to be served:	20 Clients
Actual number served:	20 Clients

Program Description:

Program provides services for two populations: 1) youth, age 18-24, who have recently aged out or are currently aging out of foster care and who are designated as developmentally disabled and/or have special needs; and 2) individuals over the age of 25 who have a developmental disability or have been adjudicated incapacitated and are without family or friends to care for or assist them, including those who have been deserted by or lost their caregivers through death, age, or disability.

Outcome/Indicator (% of #):

80% of 20 clients will achieve their annual Guardian Advocacy Program goal within 1 year of the goal being developed, thus increasing the clients' level of independence and enhancing their quality of life.

Actual Outcome Percentage Achieved:

80.00%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	8	40.00%	Age	10 and under	0	0.00%
	Male	12	60.00%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	17	85.00%
	TOTAL:	20	100.00%		31 to 45	3	15.00%
Veteran	Yes	0	0.00%	46 to 64	0	0.00%	
	No	20	100.00%	65 and over	0	0.00%	
	Unknown	0	0.00%	TOTAL:	20	100.00%	
	TOTAL:	20	100.00%	Housing Arrangement	Homeless	0	0.00%
Race	White	9	45.00%		Dependent Living	0	0.00%
	Black	11	55.00%		Foster Care	0	0.00%
	American Indian	0	0.00%		Independent Living	0	0.00%
	Asian Pacific Islander	0	0.00%		In An Institution	15	75.00%
	Alaskan	0	0.00%		Supportive Independent Living	5	25.00%
	Other	0	0.00%		Unknown	0	0.00%
	TOTAL:	20	100.00%		TOTAL:	20	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Gulfstream Goodwill Industries
Program:	Resource Connection & Community Education
Funding amount awarded:	\$89,158.00
Funding amount expended:	\$48,800.00
Number to be served:	720 Clients / 96 Events
Actual number served:	565 Clients / 122 Events

Program Description:

Program's primary target population is the deaf and hard-of-hearing with the general community as the secondary target. Program offers continuous existing services while responding to phone calls and walk-in inquiries, giving educational presentations to clients and communities, and attending health fairs, print articles, online media.

Outcome/Indicator (% of #):

85% of 352 people will receive information and referral to programs and services for persons who are deaf and hard of hearing through Resource Connection

At 85% of 96 Community Events, members of the community will learn about the needs, rights and communication skills of the deaf and the responsibilities of the community in meeting those needs.

Actual Outcome Percentage Achieved:

100% of 565 clients achieved services by either referral, resources or direct service.

100% of 96 community events taught members of the community about the needs, rights, and communication skills of the deaf and the responsibilities of the community in meeting those needs.

Report continued on next page

Program Highlights:

1. We have provided the City of Boynton Beach with becoming Deaf friendly. The police, fire rescue, ADA coordinator, parks and recreation staff, 911 dispatch and all city workers that work in City Hall have gone through training and workshops to become aware of the need for equal accessibility in the City of Boynton Beach. We hope this example will have a ripple effect for the entire sister cities in PBC to use as a role model.
2. WPTV Channel 5 News has also become more aware of the importance for equality through our Community Education. Deaf Services was interviewed with one of the anchors on WPTV which reached over 116 thousand people around the world.
3. We have been able to connect participants with psychological services with therapists in the community that normally would not have provided services to Deaf individuals as they were not aware of the need or how to go about providing quality services. We have been able to connect banks with the proper training they need to best assist Deaf people that need to take care of banking needs.
4. Workshops about accessibility in the health care system as well as in day to day activities with the Leadership Distinction Program Keiser University: The Girls Scouts of Southeast Florida: Internet safety for Deaf participants: Over two dozen American Sign Language Classes for the community that consisted of deaf adults and their families.

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Palm Beach Habilitation Center
Program:	Computer Training Program
Funding amount awarded:	\$72,304.00
Funding amount expended:	\$72,304.00
Number to be served:	80 Participants
Actual number served:	82 Participants

Program Description:

Program serves individuals with developmental and other significant disabilities who are 45 years of age or older. The primary focus of this program is to assist individuals in remaining active and involved in their community, rather than being placed in a nursing home or institutional facility.

Outcome/Indicator (% of #):

70% of 80 participants will be able to show improvement in their overall computer skills by completing at least three (3) personal achievement goals.

Actual Outcome Percentage Achieved:

98.73%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	41	50.00%	Age	10 and under	0	0.00%
	Male	41	50.00%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	20	24.39%
	TOTAL:	82	100.00%		31 to 45	28	34.15%
Veteran	Yes	0	0.00%		46 to 64	33	40.24%
	No	60	73.17%		65 and over	1	1.22%
	Unknown	22	26.83%		TOTAL:	82	100.00%
	TOTAL:	82	100.00%	Housing Arrangement	Homeless	0	0.00%
Race	White	58	70.73%		Dependent Living	60	73.17%
	Black	21	25.61%		Foster Care	0	0.00%
	American Indian	0	0.00%		Independent Living	10	12.20%
	Asian Pacific Islander	1	1.22%		In An Institution	3	3.66%
	Alaskan	0	0.00%		Supportive Independent Living	9	10.98%
	Other	2	2.44%		Unknown	0	0.00%
	TOTAL:	82	100.00%		TOTAL:	82	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	United Cerebral Palsy
Program:	Behavior Focused In-Home Respite Program
Funding amount awarded:	\$66,300.00
Funding amount expensed:	\$63,672.96
Number to be served:	20 Individuals
Actual number served:	21 Individuals

Program Description:

Program provides relief to care takers who are caring for children with behavior needs and developmental disabilities. Families are educated and trained in behavioral supports which allows them to care for their child at home. The Behavior Focused In-Home Respite Program assists in limiting out-of-home child placements.

Outcome/Indicator (% of #):

80% of 20 children served for at least six (6) months will improve in at least one (1) developmental area.

Actual Outcome Percentage Achieved:

96.55%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	5	23.81%	Age	10 and under	10	47.62%	
	Male	16	76.19%		11 to 17	8	38.10%	
	Unknown	0	0.00%		18 to 30	3	14.29%	
	TOTAL:	21	100.00%		31 to 45	0	0.00%	
Veteran	Yes	0	0.00%		46 to 64	0	0.00%	
	No	0	0.00%		65 and over	0	0.00%	
	Unknown	21	100.00%		TOTAL:	21	100.00%	
	TOTAL:	21	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	13	61.90%			Dependent Living	21	100.00%
	Black	5	23.81%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		0	0.00%	
	Asian Pacific Islander	1	4.76%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	2	9.52%	Unknown		0	0.00%	
	TOTAL:	21	100.00%	TOTAL:		21	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Gulfstream Goodwill Industries
Program:	Client Assistance and Advocacy
Funding amount awarded:	\$60,497.00
Funding amount expensed:	\$60,497.00
Number to be served:	600 Clients
Actual number served:	167 Clients

Program Description:

Program provides advocacy and care management services for the deaf and hard-of-hearing population through effective communication, assessment, education, resources, service facilitation, intervention and advocacy, which includes helping to ensure local businesses and community service providers understand and comply with the Americans with Disabilities Act.

Outcome/Indicator (% of #):

80% of 300 people receiving Client Assistance and Advocacy Services will resolve their unmet needs or crisis situation successfully.

Actual Outcome Percentage Achieved:

90.97%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	92	55.09%	Age	10 and under	0	0.00%	
	Male	75	44.91%		11 to 17	16	9.58%	
	Unknown	0	0.00%		18 to 30	29	17.37%	
	TOTAL:	167	100.00%		31 to 45	58	34.73%	
Veteran	Yes	0	0.00%		46 to 64	56	33.53%	
	No	0	0.00%		65 and over	8	4.79%	
	Unknown	167	100.00%		TOTAL:	167	100.00%	
	TOTAL:	167	100.00%		Housing Arrangement	Homeless	1	0.60%
Race	White	111	66.47%			Dependent Living	87	52.10%
	Black	44	26.35%			Foster Care	0	0.00%
	American Indian	1	0.60%	Independent Living		66	39.52%	
	Asian Pacific Islander	1	0.60%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		1	0.60%	
	Other	10	5.99%	Unknown		12	7.19%	
	TOTAL:	167	100.00%	TOTAL:		167	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Coalition for Independent Living Options, Inc.
Program:	Accessible Lifesaving Education for at-Risk Teens (ALERT)
Funding amount awarded:	\$55,938.00
Funding amount expensed:	\$55,937.86
Number to be served:	60 Youth
Actual number served:	25 Youth

Program Description:

Program teaches independent living skills, social skills, HIV/STD prevention and responsible sexual behavior as well as travel training, job readiness and college preparation for high school students with disabilities and more intensive job readiness/academic enhancements (for college/vocational training) for young adults.

Outcome/Indicator (% of #):

80% of 60 youth and/or young adults will participate in a monthly activity, thus showing improvement in socialization skills.

Actual Outcome Percentage Achieved:

71.43%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	8	32.00%	Age	10 and under	0	0.00%
	Male	17	68.00%		11 to 17	6	24.00%
	Unknown	0	0.00%		18 to 30	19	76.00%
	TOTAL:	25	100.00%		31 to 45	0	0.00%
Veteran	Yes	0	0.00%	46 to 64	0	0.00%	
	No	0	0.00%	65 and over	0	0.00%	
	Unknown	25	100.00%	TOTAL:	25	100.00%	
	TOTAL:	25	100.00%	Housing Arrangement	Homeless	0	0.00%
Race	White	13	52.00%		Dependent Living	23	92.00%
	Black	10	40.00%		Foster Care	0	0.00%
	American Indian	0	0.00%		Independent Living	1	4.00%
	Asian Pacific Islander	0	0.00%		In An Institution	0	0.00%
	Alaskan	0	0.00%		Supportive Independent Living	1	4.00%
	Other	2	8.00%		Unknown	0	0.00%
	TOTAL:	25	100.00%		TOTAL:	25	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Easter Seals Florida, Inc.
Program:	Early Intervention and Advocacy
Funding amount awarded:	\$45,540.00
Funding amount expensed:	\$42,164.32
Number to be served:	30 Children
Actual number served:	21 Children

Program Description:

Program provides children ages 0-5 with special needs, disabilities, developmental delays and critically at-risk children with early intervention. The children are at high risk of failure to be able to navigate their environments, live as part of a family, develop friendships, and master school success which leads to unemployment, crime and potential institutionalization in later life.

Outcome/Indicator (% of #):

80% of 30 children in the program for at least 6 months will show improvement in 1 or more major domain(s) based on assessments given (VPK, ASQ, ASQ-SE).

Actual Outcome Percentage Achieved:

100.00%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	7	33.33%	Age	10 and under	21	100.00%	
	Male	14	66.67%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	0	0.00%	
	TOTAL:	21	100.00%		31 to 45	0	0.00%	
Veteran	Yes	0	0.00%		46 to 64	0	0.00%	
	No	18	85.71%		65 and over	0	0.00%	
	Unknown	3	14.29%		TOTAL:	21	100.00%	
	TOTAL:	21	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	2	9.52%			Dependent Living	21	100.00%
	Black	19	90.48%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		0	0.00%	
	Asian Pacific Islander	0	0.00%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	0	0.00%	Unknown		0	0.00%	
	TOTAL:	21	100.00%	TOTAL:		21	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Domestic Abuse/Sheltering Summary

Agencies:	4
Programs:	4
Funding amount awarded:	\$479,957.00
Number to be served:	489
Actual number served:	386

Program Description:

Programs submitted in this category address outcomes and performance measures that demonstrate positive change toward the goal of assisting the victims of domestic violence.

County FAA Behavioral Health Performance Measure & Target %:

79% of Domestic Abuse/Sheltering program participants will increase access to violence free living condition.

Actual Outcome Percentage Achieved:

79%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	363	94%	Age	10 and under	0	0%	
	Male	23	6%		11 to 17	48	12%	
	Unknown	0	0%		18 to 30	136	35%	
	TOTAL:	386	100%		31 to 45	161	42%	
Veteran	Yes	0	0%		46 to 64	40	10%	
	No	7	2%		65 and over	1	0%	
	Unknown	379	98%		TOTAL:	386	100%	
	TOTAL:	386	100%		Housing Arrangement	Homeless	68	18%
Race	White	210	54%			Dependent Living	232	60%
	Black	152	39%			Foster Care	23	6%
	American Indian	3	1%	Independent Living		56	15%	
	Asian Pacific Islander	7	2%	In An Institution		0	0%	
	Alaskan	0	0%	Supportive Independent Living		0	0%	
	Other	14	4%	Unknown		7	2%	
	TOTAL:	386	100%	TOTAL:		386	100%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Aid to Victims of Domestic Abuse, Inc.
Program:	Casa Vegso Emergency Shelter
Funding amount awarded:	\$231,547.00
Funding amount expensed:	\$231,547.00
Number to be served:	110 Clients
Actual number served:	65 Clients

Program Description:

Program provides services to victims of domestic abuse in a safe, secure, confidential shelter. While in shelter, they and their children receive food, on-site access to basic needs and services and benefits programs, counseling and case management. Advocacy is available to assist participants understand domestic violence warning signs; build self-esteem; develop boundaries for healthy relationships; access Injunctions for Protection and relocation assistance; and increase life skills and health and wellness.

Outcome/Indicator (% of #):

80% of 110 adult shelter residents will exit the program to violence-free living conditions.

Actual Outcome Percentage Achieved:

100.00%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	65	100.00%	Age	10 and under	0	0.00%	
	Male	0	0.00%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	29	44.62%	
	TOTAL:	65	100.00%		31 to 45	30	46.15%	
Veteran	Yes	0	0.00%		46 to 64	6	9.23%	
	No	0	0.00%		65 and over	0	0.00%	
	Unknown	65	100.00%		TOTAL:	65	100.00%	
	TOTAL:	65	100.00%		Housing Arrangement	Homeless	65	100.00%
Race	White	30	46.15%			Dependent Living	0	0.00%
	Black	26	40.00%			Foster Care	0	0.00%
	American Indian	1	1.54%	Independent Living		0	0.00%	
	Asian Pacific Islander	3	4.62%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	5	7.69%	Unknown		0	0.00%	
	TOTAL:	65	100.00%	TOTAL:		65	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	YWCA
Program:	Harmony House
Funding amount awarded:	\$114,294.00
Funding amount expensed:	\$114,294.00
Number to be served:	259 Women
Actual number served:	197 Women

Program Description:

Program is an emergency domestic violence shelter for women and child victims of domestic violence who are in imminent danger of harm and receive victim-centered and empowerment-based services.

Outcome/Indicator (% of #):

65% of 259 women will exit to safe, alternative housing.

Actual Outcome Percentage Achieved:

71.51%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	197	100.00%	Age	10 and under	0	0.00%	
	Male	0	0.00%		11 to 17	1	0.51%	
	Unknown	0	0.00%		18 to 30	78	39.59%	
	TOTAL:	197	100.00%		31 to 45	90	45.69%	
Veteran	Yes	0	0.00%		46 to 64	28	14.21%	
	No	3	1.52%		65 and over	0	0.00%	
	Unknown	194	98.48%		TOTAL:	197	100.00%	
	TOTAL:	197	100.00%		Housing Arrangement	Homeless	3	1.52%
Race	White	77	39.09%			Dependent Living	186	94.42%
	Black	107	54.31%			Foster Care	0	0.00%
	American Indian	2	1.02%	Independent Living		8	4.06%	
	Asian Pacific Islander	3	1.52%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	8	4.06%	Unknown		0	0.00%	
	TOTAL:	197	100.00%	TOTAL:		197	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Children's Home Society
Program:	Nelle Smith Residence for Girls
Funding amount awarded:	\$91,084.00
Funding amount expensed:	\$81,889.60
Number to be served:	20 Youth
Actual number served:	23 Youth

Program Description:

Program provides long term residential services for adolescent girls, ages 13-17, who have been declared dependent on the state through the dependency court system due to a history of abuse, neglect, and/or lack of an appropriate family setting and are in need of a safe place to live.

Outcome/Indicator (% of #):

80% of 20 youth in Nelle Smith Residence for at least 3 months will improve their independent living skills, and will maintain or continue to improve scores on subsequent assessments.

Actual Outcome Percentage Achieved:

83.33%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	23	100.00%	Age	10 and under	0	0.00%	
	Male	0	0.00%		11 to 17	18	78.26%	
	Unknown	0	0.00%		18 to 30	5	21.74%	
	TOTAL:	23	100.00%		31 to 45	0	0.00%	
Veteran	Yes	0	0.00%		46 to 64	0	0.00%	
	No	0	0.00%		65 and over	0	0.00%	
	Unknown	23	100.00%		TOTAL:	23	100.00%	
	TOTAL:	23	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	7	30.43%			Dependent Living	0	0.00%
	Black	16	69.57%			Foster Care	23	100.00%
	American Indian	0	0.00%	Independent Living		0	0.00%	
	Asian Pacific Islander	0	0.00%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	0	0.00%	Unknown		0	0.00%	
	TOTAL:	23	100.00%	TOTAL:		23	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Children's Place at HomeSafe
Program:	Safety Net Program
Funding amount awarded:	\$43,032.00
Funding amount expensed:	\$42,951.00
Number to be served:	100 Adults/Teens
Actual number served:	101 Adults/Teens

Program Description:

Program offers a full spectrum of services for victims of family violence, including year-round adult, teen, and child therapeutic support groups, individual therapy, crisis intervention, preventative education, and court advocacy.

Outcome/Indicator (% of #):

85% of 100 adult/teen victims served will score higher on post scales indicating an increase in resiliency and coping skills.

Actual Outcome Percentage Achieved:

80.65%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	78	77.23%	Age	10 and under	0	0.00%	
	Male	23	22.77%		11 to 17	29	28.71%	
	Unknown	0	0.00%		18 to 30	24	23.76%	
	TOTAL:	101	100.00%		31 to 45	41	40.59%	
Veteran	Yes	0	0.00%		46 to 64	6	5.94%	
	No	4	3.96%		65 and over	1	0.99%	
	Unknown	97	96.04%		TOTAL:	101	100.00%	
	TOTAL:	101	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	96	95.05%			Dependent Living	46	45.54%
	Black	3	2.97%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		48	47.52%	
	Asian Pacific Islander	1	0.99%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	1	0.99%	Unknown		7	6.93%	
	TOTAL:	101	100.00%	TOTAL:		101	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Homelessness Summary

Agencies:	8
Programs:	11
Funding amount awarded:	\$914,494.00
Number to be served:	828
Actual number served:	893

Program Description:

Programs in this category address outcomes and performance measures that demonstrate positive change toward the County's goal of ending homelessness. Preference will be given to services that are in collaboration with the Senator Philip D. Lewis Center, serving as the central point of intake.

County FAA Behavioral Health Performance Measure & Target %:

76% of Homelessness program participants, homeless families or those at risk for becoming homeless, will become stably housed.

Actual Outcome Percentage Achieved:

83%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	542	60.69%	Age	10 and under	31	3.47%
	Male	351	39.31%		11 to 17	41	4.59%
	Unknown	0	0.00%		18 to 30	185	20.72%
	TOTAL:	893	100.00%		31 to 45	314	35.16%
Veteran	Yes	16	1.79%	46 to 64	283	31.69%	
	No	541	60.58%	65 and over	39	4.37%	
	Unknown	336	37.63%	TOTAL:	893	100.00%	
	TOTAL:	893	100.00%	Housing Arrangement	Homeless	174	19.48%
Race	White	425	47.59%		Dependent Living	10	1.12%
	Black	448	50.17%		Foster Care	4	0.45%
	American Indian	1	0.11%		Independent Living	35	3.92%
	Asian Pacific Islander	5	0.56%		In An Institution	0	0.00%
	Alaskan	0	0.00%		Supportive Independent Living	344	38.52%
	Other	14	1.57%		Unknown	326	36.51%
	TOTAL:	893	100.00%		TOTAL:	893	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	The Lord's Place
Program:	Permanent Supportive Housing Programs
Funding amount awarded:	\$230,908.00
Funding amount expensed:	\$230,908.00
Number to be served:	30 Joshua House, 30 Project Family Care, 20 Operation Home Ready
Actual number served:	80 Clients

Program Description:

Programs offer weekly case management meetings, counseling, life skill classes and other services to combat intergenerational homelessness and prevent future homelessness by providing solution-focused housing in which each household receives the necessary time and tools to rebuild lives on an individualized, case by case basis.

Outcome/Indicator (% of #):

80% of 80 households will remain stably housed in their apartments for more than 180 days.

Actual Outcome Percentage Achieved:

90.00%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	38	47.50%	Age	10 and under	0	0.00%	
	Male	42	52.50%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	16	20.00%	
	TOTAL:	80	100.00%		31 to 45	25	31.25%	
Veteran	Yes	0	0.00%		46 to 64	37	46.25%	
	No	64	80.00%		65 and over	2	2.50%	
	Unknown	16	20.00%		TOTAL:	80	100.00%	
	TOTAL:	80	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	42	52.50%			Dependent Living	0	0.00%
	Black	38	47.50%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		0	0.00%	
	Asian Pacific Islander	0	0.00%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		63	78.75%	
	Other	0	0.00%	Unknown		17	21.25%	
	TOTAL:	80	100.00%	TOTAL:		80	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Adopt-A-Family
Program:	Housing Stabilization Program
Funding amount awarded:	\$136,782.00
Funding amount expensed:	\$136,781.89
Number to be served:	225 Families
Actual number served:	155 Families

Program Description:

Program serves families, earning less than 50% of the Area Median Income, who are homeless or at imminent risk of becoming homeless. The program will provide financial assistance and comprehensive supportive services to prevent homelessness or to rapidly re-house families residing in shelter or living in places not meant for human habitation.

Outcome/Indicator (% of #):

75% of 150 families facing eviction or at risk of homelessness will remain stably housed for a minimum of six months.

Actual Outcome Percentage Achieved:

91.16%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	134	86.45%	Age	10 and under	0	0.00%
	Male	21	13.55%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	29	18.71%
	TOTAL:	155	100.00%		31 to 45	81	52.26%
Veteran	Yes	2	1.29%		46 to 64	42	27.10%
	No	146	94.19%		65 and over	3	1.94%
	Unknown	7	4.52%	TOTAL:	155	100.00%	
	TOTAL:	155	100.00%	Housing Arrangement	Homeless	0	0.00%
Race	White	45	29.03%		Dependent Living	0	0.00%
	Black	104	67.10%		Foster Care	0	0.00%
	American Indian	0	0.00%		Independent Living	0	0.00%
	Asian Pacific Islander	1	0.65%		In An Institution	0	0.00%
	Alaskan	0	0.00%		Supportive Independent Living	134	86.45%
	Other	5	3.23%		Unknown	21	13.55%
	TOTAL:	155	100.00%		TOTAL:	155	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Adopt-A-Family / Previous: Center for Family Services
Program:	Program Reach
Funding amount awarded:	\$111,014.00
Funding amount expensed:	\$101,090.50
Number to be served:	76 Families
Actual number served:	62 Families

Program Description:

Program serves homeless families with children. The program provides emergency/interim housing and wrap around services for families with dependent children (15 individuals) to help them return to self-sufficiency.

Outcome/Indicator (% of #):

70% of 76 (53) families will enter stable housing within 90 days from admission to interim shelter.

Actual Outcome Percentage Achieved:

75.81%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	59	95.16%	Age	10 and under	0	0.00%	
	Male	3	4.84%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	22	35.48%	
	TOTAL:	62	100.00%		31 to 45	25	40.32%	
Veteran	Yes	0	0.00%		46 to 64	15	24.19%	
	No	62	100.00%		65 and over	0	0.00%	
	Unknown	0	0.00%		TOTAL:	62	100.00%	
	TOTAL:	62	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	20	32.26%			Dependent Living	0	0.00%
	Black	40	64.52%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		0	0.00%	
	Asian Pacific Islander	1	1.61%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		46	74.19%	
	Other	1	1.61%	Unknown		16	25.81%	
	TOTAL:	62	100.00%	TOTAL:		62	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Adopt-A-Family
Program:	Project SAFE
Funding amount awarded:	\$102,000.00
Funding amount expended:	\$101,995.20
Number to be served:	32 Families
Actual number served:	41 Families

Program Description:

Program provides permanent supportive housing to homeless families with documented disabilities. In addition to provision of affordable, permanent housing supportive services such as case management, advocacy, budgeting, mental health counseling, access to education and job training, financial literacy, and childcare are offered to families.

Outcome/Indicator (% of #):

90% of 32 families will remain stably housed in permanent supportive housing or exit to permanent housing (subsidized or unsubsidized).

Actual Outcome Percentage Achieved:

97.22%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	37	90.24%	Age	10 and under	0	0.00%
	Male	4	9.76%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	14	34.15%
	TOTAL:	41	100.00%		31 to 45	19	46.34%
Veteran	Yes	0	0.00%		46 to 64	8	19.51%
	No	41	100.00%		65 and over	0	0.00%
	Unknown	0	0.00%		TOTAL:	41	100.00%
	TOTAL:	41	100.00%		Housing Arrangement	Homeless	0
Race	White	16	39.02%	Dependent Living		0	0.00%
	Black	25	60.98%	Foster Care		0	0.00%
	American Indian	0	0.00%	Independent Living		0	0.00%
	Asian Pacific Islander	0	0.00%	In An Institution		0	0.00%
	Alaskan	0	0.00%	Supportive Independent Living		40	97.56%
	Other	0	0.00%	Unknown		1	2.44%
	TOTAL:	41	100.00%	TOTAL:		41	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	The Salvation Army
Program:	Center for Hope
Funding amount awarded:	\$69,632.00
Funding amount expensed:	\$69,632.00
Number to be served:	36 Men
Actual number served:	31 Men

Program Description:

Program provides transitional housing and case management services for a period of up to 24 months. Case Managers work with each resident on an individualized case plan with goal obtaining increased income and permanent housing in the community.

Outcome/Indicator (% of #):

75% of 21 discharged residents will exit to permanent housing (subsidized and non-subsidized) as defined by HUD. 36 Men will be served in total throughout the year.

Actual Outcome Percentage Achieved:

77.78%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	0	0.00%	Age	10 and under	0	0.00%
	Male	31	100.00%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	1	3.23%
	TOTAL:	31	100.00%		31 to 45	8	25.81%
Veteran	Yes	1	3.23%		46 to 64	22	70.97%
	No	30	96.77%		65 and over	0	0.00%
	Unknown	0	0.00%		TOTAL:	31	100.00%
	TOTAL:	31	100.00%	Housing Arrangement	Homeless	0	0.00%
Race	White	20	64.52%		Dependent Living	0	0.00%
	Black	11	35.48%		Foster Care	0	0.00%
	American Indian	0	0.00%		Independent Living	0	0.00%
	Asian Pacific Islander	0	0.00%		In An Institution	0	0.00%
	Alaskan	0	0.00%		Supportive Independent Living	13	41.94%
	Other	0	0.00%		Unknown	18	58.06%
	TOTAL:	31	100.00%		TOTAL:	31	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Palm Beach Habilitation Center
Program:	Supported Employment
Funding amount awarded:	\$66,121.00
Funding amount expended:	\$66,121.00
Number to be served:	40 Participants
Actual number served:	59 Participants

Program Description:

Program assists individuals with significant disabilities who are the sole or primary source of income to maintain competitive community employment. Participants receive assistance in developing and implementing a budget which assures their basic living needs are being met which prevents them from becoming homeless.

Outcome/Indicator (% of #):

75% of 40 participants will be able to maintain their job in the community.

Actual Outcome Percentage Achieved:

91.53%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	18	30.51%	Age	10 and under	0	0.00%
	Male	41	69.49%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	3	5.08%
	TOTAL:	59	100.00%		31 to 45	12	20.34%
Veteran	Yes	0	0.00%		46 to 64	38	64.41%
	No	0	0.00%		65 and over	6	10.17%
	Unknown	59	100.00%		TOTAL:	59	100.00%
	TOTAL:	59	100.00%		Housing Arrangement	Homeless	0
Race	White	45	76.27%	Dependent Living		0	0.00%
	Black	14	23.73%	Foster Care		0	0.00%
	American Indian	0	0.00%	Independent Living		21	35.59%
	Asian Pacific Islander	0	0.00%	In An Institution		0	0.00%
	Alaskan	0	0.00%	Supportive Independent Living		38	64.41%
	Other	0	0.00%	Unknown		0	0.00%
	TOTAL:	59	100.00%	TOTAL:		59	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Adopt-A-Family / Previous: Center for Family Services
Program:	Traveler's Aide
Funding amount awarded:	\$49,985.00
Funding amount expensed:	\$44,016.00
Number to be served:	190 Clients
Actual number served:	174 Clients

Program Description:

Program returns families and individuals home in order to avert homelessness. The program provides individuals with a Greyhound bus pass, returning them to their support system and helping to reduce the cost to the County.

Outcome/Indicator (% of #):

100% of 190 clients will receive a Greyhound Bus pass to return safely home to their support system.

Actual Outcome Percentage Achieved:

100.00%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	65	37.36%	Age	10 and under	31	17.82%	
	Male	109	62.64%		11 to 17	39	22.41%	
	Unknown	0	0.00%		18 to 30	51	29.31%	
	TOTAL:	174	100.00%		31 to 45	47	27.01%	
Veteran	Yes	12	6.90%		46 to 64	4	2.30%	
	No	130	74.71%		65 and over	2	1.15%	
	Unknown	32	18.39%		TOTAL:	174	100.00%	
	TOTAL:	174	100.00%		Housing Arrangement	Homeless	174	100.00%
Race	White	92	52.87%			Dependent Living	0	0.00%
	Black	80	45.98%			Foster Care	0	0.00%
	American Indian	1	0.57%	Independent Living		0	0.00%	
	Asian Pacific Islander	1	0.57%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	0	0.00%	Unknown		0	0.00%	
	TOTAL:	174	100.00%	TOTAL:		174	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Gulfstream Goodwill Industries
Program:	Homeless Residential Employment
Funding amount awarded:	\$45,663.00
Funding amount expensed:	\$45,663.00
Number to be served:	30 Clients
Actual number served:	45 Clients

Program Description:

Program provides Employment Readiness Training, Job Development, and Placement and Follow-along services. Enrollment in the program is open to individuals residing in and receiving services from Goodwill's Homeless Residential Program.

Outcome/Indicator (% of #):

50% of 30 program participants will become employed during the contract year sustaining employment for at least 30 days.

Actual Outcome Percentage Achieved:

21.74%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	15	33.33%	Age	10 and under	0	0.00%	
	Male	30	66.67%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	7	15.56%	
	TOTAL:	45	100.00%		31 to 45	8	17.78%	
Veteran	Yes	1	2.22%		46 to 64	29	64.44%	
	No	44	97.78%		65 and over	1	2.22%	
	Unknown	0	0.00%		TOTAL:	45	100.00%	
	TOTAL:	45	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	29	64.44%			Dependent Living	0	0.00%
	Black	16	35.56%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		0	0.00%	
	Asian Pacific Islander	0	0.00%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	0	0.00%	Unknown		45	100.00%	
	TOTAL:	45	100.00%	TOTAL:		45	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Children's Case Management Organization /Families First
Program:	Bridges to Success
Funding amount awarded:	\$36,553.00
Funding amount expensed:	\$36,553.00
Number to be served:	10 families
Actual number served:	10 families

Program Description:

Program is a community-based scattered site collaborative which provides permanent supportive housing in the western communities of Royal Palm Beach, Belle Glade and Pahokee. 100% of families served are referred through the Philip D Lewis Homeless Resource Center. The intensity and duration program activities are based on the individual family's needs as they vary. Some activities address basic needs, referral for medical or psychiatric care, employment skills and money management.

Outcome/Indicator (% of #):

80% of 10 families will maintain housing, from date of entry, for 6 months or longer.

Actual Outcome Percentage Achieved:

100%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	8	80.00%	Age	10 and under	0	0.00%	
	Male	2	20.00%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	3	30.00%	
	TOTAL:	10	100.00%		31 to 45	4	40.00%	
Veteran	Yes	0	0.00%		46 to 64	3	30.00%	
	No	10	100.00%		65 and over	0	0.00%	
	Unknown	0	0.00%		TOTAL:	10	100.00%	
	TOTAL:	10	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	2	20.00%			Dependent Living	0	0.00%
	Black	8	80.00%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		0	0.00%	
	Asian Pacific Islander	0	0.00%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		10	100.00%	
	Other	0	0.00%	Unknown		0	0.00%	
	TOTAL:	10	100.00%	TOTAL:		10	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Children's Home Society
Program:	Transitions Home
Funding amount awarded:	\$35,836.00
Funding amount expensed:	\$33,231.10
Number to be served:	14 Teens
Actual number served:	14 Teens

Program Description:

Program provides transitional housing and support services to young mothers who have become homeless, so they have an opportunity to mature into young adulthood, have a productive future, and escape the cycle of homelessness. Program provides education in basic living and parenting skills with this targeted population.

Outcome/Indicator (% of #):

80% of 14 teen parents in Transitions Home for at least three months will improve their basic living skills, as measured by scores on assessments, and will maintain or continue to improve scores on subsequent assessments.

Actual Outcome Percentage Achieved:

77.78%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	14	100.00%	Age	10 and under	0	0.00%
	Male	0	0.00%		11 to 17	2	14.29%
	Unknown	0	0.00%		18 to 30	12	85.71%
	TOTAL:	14	100.00%		31 to 45	0	0.00%
Veteran	Yes	0	0.00%		46 to 64	0	0.00%
	No	14	100.00%		65 and over	0	0.00%
	Unknown	0	0.00%		TOTAL:	14	100.00%
	TOTAL:	14	100.00%	Housing Arrangement	Homeless	0	0.00%
Race	White	4	28.57%		Dependent Living	10	71.43%
	Black	10	71.43%		Foster Care	4	28.57%
	American Indian	0	0.00%		Independent Living	0	0.00%
	Asian Pacific Islander	0	0.00%		In An Institution	0	0.00%
	Alaskan	0	0.00%		Supportive Independent Living	0	0.00%
	Other	0	0.00%		Unknown	0	0.00%
	TOTAL:	14	100.00%		TOTAL:	14	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Legal Aid Society of Palm Beach County
Program:	Homeless Legal Prevention Project
Funding amount awarded:	\$30,000.00
Funding amount expensed:	\$30,000.00
Number to be served:	95 Clients
Actual number served:	222 Clients

Program Description:

Program provides low income families at risk of homelessness with direct legal services and educational outreach activities aimed at helping individuals and families in danger of eviction maintain their existing housing or transition to new permanent housing.

Outcome/Indicator (% of #):

83% of 95 individuals will avoid immediate eviction.

Actual Outcome Percentage Achieved:

49.48%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	154	69.37%	Age	10 and under	0	0.00%	
	Male	68	30.63%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	27	12.16%	
	TOTAL:	222	100.00%		31 to 45	85	38.29%	
Veteran	Yes	0	0.00%		46 to 64	85	38.29%	
	No	0	0.00%		65 and over	25	11.26%	
	Unknown	222	100.00%		TOTAL:	222	100.00%	
	TOTAL:	222	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	110	49.55%			Dependent Living	0	0.00%
	Black	102	45.95%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		14	6.31%	
	Asian Pacific Islander	2	0.90%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	8	3.60%	Unknown		208	93.69%	
	TOTAL:	222	100.00%	TOTAL:		222	100.00%	

Report continued on next page

Program Highlights:

During fiscal year 2015-2016, Legal Aid Society of Palm Beach County served 222 clients who were at risk of homelessness. The majority of the clients that we served were at risk of homelessness due to a dispute with their landlord. During the 2015-2016 grant term, we collected data and entered it into our own case management system and SAMIS based on the guidance provided by FAA staff during our initial contract discussions. In early December 2016, our staff met with Vivian Blackmon Taylor to discuss our outcome measurements. It was determined during our meeting that the outcome measurements and protocols in our grant were not designed to adequately capture the required data to meet our outcome goals. We have now developed and implemented a protocol to ensure that our staff captures the pertinent information to meet out our outcome measurements.

Financially Assisted Agencies (FAA) FY16 Report

Economic Stability/Poverty Summary

Agencies:	4
Programs:	4
Funding amount awarded:	\$286,166.00
Number to be served:	5,624
Actual number served:	10,540

Program Description:

Programs and services in this category address outcomes and performance measures that demonstrate positive change toward self-sufficiency, improved living conditions, increased disposable income and quality of life for individuals or families experiencing hardships due to the economy.

County FAA Behavioral Health Performance Measure & Target %:

84% of Economic Stability/Poverty program participants will increase self-sufficiency.

Actual Outcome Percentage Achieved:

83% without the 10384 Vita participants, 100% with Vita participants.

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	106	68%	Age	10 and under	1	1%	
	Male	49	31%		11 to 17	0	0%	
	Unknown	1	1%		18 to 30	24	15%	
	TOTAL:	156	100%		31 to 45	83	53%	
Veteran	Yes	0	0%		46 to 64	42	27%	
	No	145	93%		65 and over	6	4%	
	Unknown	11	7%		TOTAL:	156	100%	
	TOTAL:	156	100%		Housing Arrangement	Homeless	0	0%
Race	White	72	46%			Dependent Living	0	0%
	Black	80	51%			Foster Care	0	0%
	American Indian	0	0%	Independent Living		0	0%	
	Asian Pacific Islander	0	0%	In An Institution		0	0%	
	Alaskan	0	0%	Supportive Independent Living		0	0%	
	Other	4	3%	Unknown		156	100%	
	TOTAL:	156	100%	TOTAL:		156	100%	

*Demographic data from the Vita program did not align with FAA collected fields and was not included in this table.

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Farmworkers Coordinating Council
Program:	Family Preservation & Economic Stability
Funding amount awarded:	\$153,353.00
Funding amount expended:	\$153,352.41
Number to be served:	90 Clients
Actual number served:	102 Clients

Program Description:

Program provides migrant and seasonal Farmworkers with comprehensive human and social services with the goal of helping these families meet their basic needs and improve their economic outcomes.

Outcome/Indicator (% of #):

64 of the 75 clients (85%) will increase their knowledge about financial matters.

Actual Outcome Percentage Achieved:

85.98%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	58	56.86%	Age	10 and under	1	0.98%
	Male	44	43.14%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	14	13.73%
	TOTAL:	102	100.00%		31 to 45	51	50.00%
Veteran	Yes	0	0.00%		46 to 64	31	30.39%
	No	95	93.14%		65 and over	5	4.90%
	Unknown	7	6.86%		TOTAL:	102	100.00%
	TOTAL:	102	100.00%	Housing Arrangement	Homeless	0	0.00%
Race	White	53	51.96%		Dependent Living	0	0.00%
	Black	46	45.10%		Foster Care	0	0.00%
	American Indian	0	0.00%		Independent Living	0	0.00%
	Asian Pacific Islander	0	0.00%		In An Institution	0	0.00%
	Alaskan	0	0.00%		Supportive Independent Living	0	0.00%
	Other	3	2.94%		Unknown	102	100.00%
	TOTAL:	102	100.00%		TOTAL:	102	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Adopt-A-Family
Program:	Service Enriched Housing
Funding amount awarded:	\$61,200.00
Funding amount expensed:	\$61,200.00
Number to be served:	30 Families
Actual number served:	29 Families

Program Description:

Program provides safe, affordable, and supportive housing to formerly homeless and income challenged families earning less than 200% of the Federal Poverty Level. The program allows clients to save a portion of their already subsidized rent which provides the opportunity for wealth building, credit repair, down payment accumulation, financial stability, and self-sufficiency.

Outcome/Indicator (% of #):

75% of 25 families earning less than 200% of the Federal Poverty Level, or 18 residents will deposit a minimum of \$150 into their escrow savings account each quarter to prepare for self-sufficiency and/or homeownership.

Actual Outcome Percentage Achieved:

71.84%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	26	89.66%	Age	10 and under	0	0.00%
	Male	2	6.90%		11 to 17	0	0.00%
	Unknown	1	3.45%		18 to 30	6	20.69%
	TOTAL:	29	100.00%		31 to 45	18	62.07%
Veteran	Yes	0	0.00%		46 to 64	4	13.79%
	No	25	86.21%		65 and over	1	3.45%
	Unknown	4	13.79%		TOTAL:	29	100.00%
	TOTAL:	29	100.00%	Housing Arrangement	Homeless	0	0.00%
Race	White	6	20.69%		Dependent Living	0	0.00%
	Black	22	75.86%		Foster Care	0	0.00%
	American Indian	0	0.00%		Independent Living	0	0.00%
	Asian Pacific Islander	0	0.00%		In An Institution	0	0.00%
	Alaskan	0	0.00%		Supportive Independent Living	0	0.00%
	Other	1	3.45%		Unknown	29	100.00%
	TOTAL:	29	100.00%		TOTAL:	29	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Children's Case Management Organization/Families First
Program:	Project Connect Collaborative
Funding amount awarded:	\$47,133.00
Funding amount expensed:	\$47,133.00
Number to be served:	25 Families
Actual number served:	25 Families

Program Description:

Program provides family-centered case management services to the homeless and those at risk for homelessness. The goal is to keep families stabilized and housed while addressing not just the needs of the head of household; rather the needs of the entire family.

Outcome/Indicator (% of #):

70% of 20 families will utilize a budget plan and consistently manage household expenses, for at least 6 months, from date of entry, as evidenced by having received no emergency financial assistance within the quarter.

Actual Outcome Percentage Achieved:

92.50%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	22	88.00%	Age	10 and under	0	0.00%
	Male	3	12.00%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	4	16.00%
	TOTAL:	25	100.00%		31 to 45	14	56.00%
Veteran	Yes	0	0.00%		46 to 64	7	28.00%
	No	25	100.00%		65 and over	0	0.00%
	Unknown	0	0.00%		TOTAL:	25	100.00%
	TOTAL:	25	100.00%	Housing Arrangement	Homeless	0	0.00%
Race	White	13	52.00%		Dependent Living	0	0.00%
	Black	12	48.00%		Foster Care	0	0.00%
	American Indian	0	0.00%		Independent Living	0	0.00%
	Asian Pacific Islander	0	0.00%		In An Institution	0	0.00%
	Alaskan	0	0.00%		Supportive Independent Living	0	0.00%
	Other	0	0.00%		Unknown	25	100.00%
	TOTAL:	25	100.00%		TOTAL:	25	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	United Way of Palm Beach County
Program:	Volunteer Income Tax Assistance (VITA) Program
Funding amount awarded:	\$24,480.00
Funding amount expensed:	\$24,480.00
Number to be served:	5,479 households
Actual number served:	10,384 households

Program Description:

Program seeks to increase awareness of the Earned Income Tax Credit and offer free tax preparation services to those residents of Palm Beach County with annual household incomes of \$63,000 or less.

Outcome/Indicator (% of #):

- 5,479 low to moderate income households will receive free income tax preparation services through the VITA Program yielding
- \$10.8 million in refunds, \$4.5 million of which is attributable to the Earned Income Tax Credit (EITC).
- Increase disposable income among low-income residents, with a focus on EITC. Decrease usage of high cost tax preparation services, including Refund Anticipation Loans (RALs)

Actual Outcome Percentage Achieved:

10,384 tax returns were prepared providing \$16.1 million in refunds, \$5.9 million of which is attributable to the Earned Income Tax Credit.

Program Highlights:

- 3% increase in the number of tax returns prepared in the previous year.
- 160 volunteers recruited, trained, and deployed.
- Volunteers provided 8,398 hours of service, which equates \$170,000 in kind value.
- 14 sites and an additional 15 mobile sites provided county-wide.
- \$1.5 million saved in tax preparation fees.
- \$16.1 million in refunds, of which \$2.3 million was in child tax credit and \$5.9 million in earned income tax credit.

Financially Assisted Agencies (FAA) FY16 Report

Senior Services Summary

Agencies:	3
Programs:	5
Funding amount awarded:	\$633,938.00
Number to be served:	1,075
Actual number served:	1,528

Program Description:

Programs and services that address the priorities of mental health counseling and services, case management, bill pay/financial assistance, friendly visitor and caregiver counseling & training. Programs and services that address the priorities of mental health counseling and services, case management, bill pay/financial assistance, friendly visitor and caregiver counseling & training.

County FAA Behavioral Health Performance Measure & Target %:

80% of Senior Services program participants will remain in highest quality living condition that meets their basic needs.

Actual Outcome Percentage Achieved:

90%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	1019	67%	Age	10 and under	0	0%	
	Male	508	33%		11 to 17	0	0%	
	Unknown	1	0%		18 to 30	6	0%	
	TOTAL:	1528	100%		31 to 45	5	1%	
Veteran	Yes	64	4%		46 to 64	179	15%	
	No	397	26%		65 and over	1338	84%	
	Unknown	1067	70%		TOTAL:	1528	100%	
	TOTAL:	1528	100%		Housing Arrangement	Homeless	16	1%
Race	White	940	62%			Dependent Living	560	37%
	Black	309	20%			Foster Care	0	0%
	American Indian	1	0%	Independent Living		928	61%	
	Asian Pacific Islander	21	1%	In An Institution		8	1%	
	Alaskan	0	0%	Supportive Independent Living		2	0%	
	Other	257	17%	Unknown		14	1%	
	TOTAL:	1528	100%	TOTAL:		1528	100%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Alzheimer's Community Care
Program:	Family Nurse Consultant
Funding amount awarded:	\$336,600.00
Funding amount expensed:	\$336,600.00
Number to be served:	125 Caregivers
Actual number served:	382 Caregivers

Program Description:

Program provides dementia-specific support and wrap-around services, guidance, and direction for caregivers and family members of patients with Alzheimer's disease and related disorders.

Outcome/Indicator (% of #):

80% of 125 caregivers, will be reassessed as being likely to continue providing care at home.

Actual Outcome Percentage Achieved:

97.09%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	257	67.28%	Age	10 and under	0	0.00%	
	Male	125	32.72%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	2	0.52%	
	TOTAL:	382	100.00%		31 to 45	0	0.00%	
Veteran	Yes	0	0.00%		46 to 64	21	5.50%	
	No	0	0.00%		65 and over	359	93.98%	
	Unknown	382	100.00%		TOTAL:	382	100.00%	
	TOTAL:	382	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	160	41.88%			Dependent Living	253	66.23%
	Black	105	27.49%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		127	33.25%	
	Asian Pacific Islander	7	1.83%	In An Institution		2	0.52%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	110	28.80%	Unknown		0	0.00%	
	TOTAL:	382	100.00%	TOTAL:		382	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Alzheimer's Community Care
Program:	Specialized Adult Day Services
Funding amount awarded:	\$198,900.00
Funding amount expensed:	\$198,900.00
Number to be served:	95 Individuals
Actual number served:	384 Individuals

Program Description:

Program is a community-based, dementia-specific service of therapeutic, social, recreational, and health activities provided for patients with Alzheimer's disease and related disorders. It is also a direct service to caregivers, as it provides the caregiver the opportunity to work, care for other family members, care for their own healthcare needs and take some much-needed respite time for him or herself.

Outcome/Indicator (% of #):

80% of 95 patients, will avoid nursing home placement.

Actual Outcome Percentage Achieved:

93.96%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	257	66.93%	Age	10 and under	0	0.00%	
	Male	127	33.07%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	2	0.52%	
	TOTAL:	384	100.00%		31 to 45	0	0.00%	
Veteran	Yes	0	0.00%		46 to 64	21	5.47%	
	No	0	0.00%		65 and over	361	94.01%	
	Unknown	384	100.00%		TOTAL:	384	100.00%	
	TOTAL:	384	100.00%		Housing Arrangement	Homeless	1	0.26%
Race	White	160	41.67%			Dependent Living	252	65.63%
	Black	109	28.39%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		129	33.59%	
	Asian Pacific Islander	7	1.82%	In An Institution		2	0.52%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	108	28.13%	Unknown		0	0.00%	
	TOTAL:	384	100.00%	TOTAL:		384	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Gulfstream Goodwill Industries
Program:	Assistive Communications
Funding amount	\$40,000.00
Funding amount	\$25,287.50
Number to be served:	105 Individuals
Actual number served:	78 Individuals

Program Description:

Program provides assistive equipment, at no charge, including related testing, training and demonstration to individuals who have a certified hearing loss or speech impairment. Program also provides interpreting services throughout the community for seniors who are deaf and hard-of-hearing.

Outcome/Indicator (% of #):

85% of 75 Palm Beach County Residents over the age of 60 will achieve total resolution and/or easing of clients' difficulty in accessing hearing aids and assistance related to hearing loss when their incomes prohibit them from accessing other audiology services AND/OR 85% of 30 sessions of interpreting will be provided to Palm Beach County Residents over the age of 60 with a certified hearing loss who have been refused an Interpreter and requires one in order to access services and information.

Actual Outcome Percentage Achieved:

100.00%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	51	65.38%	Age	10 and under	0	0.00%	
	Male	27	34.62%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	1	1.28%	
	TOTAL:	78	100.00%		31 to 45	4	5.13%	
Veteran	Yes	0	0.00%		46 to 64	64	82.05%	
	No	0	0.00%		65 and over	9	11.54%	
	Unknown	78	100.00%		TOTAL:	78	100.00%	
	TOTAL:	78	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	63	80.77%			Dependent Living	22	28.21%
	Black	2	2.56%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		41	52.56%	
	Asian Pacific Islander	0	0.00%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		1	1.28%	
	Other	13	16.67%	Unknown		14	17.95%	
	TOTAL:	78	100.00%	TOTAL:		78	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

Agency:	211 Palm Beach / Treasure Coast, Inc.
Program:	Elder Crisis Outreach
Funding amount awarded:	\$37,988.00
Funding amount expensed:	\$37,988.00
Number to be served:	650 Clients
Actual number served:	630 Unduplicated Clients

Program Description:

Program provides telephone and in-home counseling, suicide evaluation, service referrals, advocacy, screening and enrollment support for basic needs and health care benefits.

Outcome/Indicator (% of #):

75% of 650 ECO clients will have their crisis situation resolved or stabilized.

Actual Outcome Percentage Achieved:

81.51%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	427	67.78%	Age	10 and under	0	0.00%	
	Male	202	32.06%		11 to 17	0	0.00%	
	Unknown	1	0.16%		18 to 30	0	0.00%	
	TOTAL:	630	100.00%		31 to 45	1	0.16%	
Veteran	Yes	64	10.16%		46 to 64	69	10.95%	
	No	397	63.02%		65 and over	560	88.89%	
	Unknown	169	26.83%		TOTAL:	630	100.00%	
	TOTAL:	630	100.00%		Housing Arrangement	Homeless	15	2.38%
Race	White	529	83.97%			Dependent Living	4	0.63%
	Black	78	12.38%			Foster Care	0	0.00%
	American Indian	1	0.16%	Independent Living		606	96.19%	
	Asian Pacific Islander	5	0.79%	In An Institution		4	0.63%	
	Alaskan	0	0.00%	Supportive Independent Living		1	0.16%	
	Other	17	2.70%	Unknown		0	0.00%	
	TOTAL:	630	100.00%	TOTAL:		630	100.00%	

Report continued on next page...

Program Highlights:

Client Story

An 85-year-old woman called 211 saying that she had just been discharged from the hospital, was without food and was in general not doing well. Upon arrival at the client's home we found a very frail woman who could not even sit up straight in her chair. We had brought food from our small pantry but the problem obviously went well beyond the lack of food. It turned out the client's doctor recommended that the client have a pacemaker inserted but the client had not agreed and consequently was so weak that she could barely function. Since the client's decision could be life-threatening the situation was reported to Adult Protection but they determined that the client had capacity and therefore would not intervene. Meanwhile we were able to determine that the client's homecare had been inadvertently discontinued so we worked with the client and the client's doctor to get it re-instated. We also persuaded the client to further consult with her doctor about the pacemaker. After several weeks the client agreed to the procedure and has had an excellent recovery getting stronger every day.

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Alzheimer's Community Care
Program:	Electronic ID Bracelets
Funding amount awarded:	\$20,450.00
Funding amount expensed:	\$20,450.00
Number to be served:	100 Individuals
Actual number served:	54 Individuals

Program Description:

Program will ensure that Alzheimer's patients at risk of wandering will be equipped with electronic ID Locator Bracelets that will ensure safety for patients and peace of mind for family caregivers.

Outcome/Indicator (% of #):

100% of 100 patients equipped with ID Locator Bracelets will continue to live safely in the community, and if wandering episodes occur, 100% of patients who wander will be safely recovered.

Actual Outcome Percentage Achieved:

100.00%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	27	50.00%	Age	10 and under	0	0.00%	
	Male	27	50.00%		11 to 17	0	0.00%	
	Unknown	0	0.00%		18 to 30	1	1.85%	
	TOTAL:	54	100.00%		31 to 45	0	0.00%	
Veteran	Yes	0	0.00%		46 to 64	4	7.41%	
	No	0	0.00%		65 and over	49	90.74%	
	Unknown	54	100.00%		TOTAL:	54	100.00%	
	TOTAL:	54	100.00%		Housing Arrangement	Homeless	0	0.00%
Race	White	28	51.85%			Dependent Living	29	53.70%
	Black	15	27.78%			Foster Care	0	0.00%
	American Indian	0	0.00%	Independent Living		25	46.30%	
	Asian Pacific Islander	2	3.70%	In An Institution		0	0.00%	
	Alaskan	0	0.00%	Supportive Independent Living		0	0.00%	
	Other	9	16.67%	Unknown		0	0.00%	
	TOTAL:	54	100.00%	TOTAL:		54	100.00%	

Financially Assisted Agencies (FAA) FY16 Report

New / Continuing Summary

Agencies:	3
Programs:	3
Funding amount awarded:	\$276,685.00
Number to be served:	At least 1,250
Actual number served:	At least 3,039

Financially Assisted Agencies (FAA) FY16 Report

Agency:	The Glades Initiative
Program:	System of Care
Funding amount awarded:	\$148,441.00
Funding amount expended:	\$148,441.00
Number to be served:	1200 Residents
Actual number served:	2989 Residents

Program Description:

Program targets both service providers and residents of the Glades communities by investigating service delivery barriers, developing strategies to overcome those obstacles and implementing effective strategies. Program expects to increase access to services, increase access to information, reduce the barriers to health and human services, impact more effective service provision, increase services to residents, resulting in a healthier more productive community.

Outcome/Indicator (% of #):

70% of 1200 residents will receive access to food security and healthcare as a result of assistance from the Glades Initiative.

Actual Outcome Percentage Achieved:

94%

Program Highlights:

The Glades Initiative assisted clients with access to services valued at over \$8 million:

- 1805 residents received SNAP benefits
- 1893 residents received Medicaid benefits

In addition, The Glades Initiative assisted:

- 222 residents with applications for Healthcare District insurance programs, or KidCare
- 41 clients received intake for pro-bono Legal Services
- Over 2,375 services and referrals were provided for translation, interpretation, referrals to PBC Human Services, LIHEAP- Emergency Utility payment applications and other follow up.
- Clients received over \$1.2 million of SNAP (Food Stamp) dollars, which totals \$2.1 million in Gross Domestic Product (GDP).

The Glades Initiative offered 12 training sessions to 451 participants including topics such as: Diabetes Awareness, Breast Health Education, Smoking Cessation, and Cooking Matters Trainings.

And engaged in 42 different outreach activities to 1584 residents in the Glades area.

The weekly email e-blast, "The Glades Community Updates," compiles information about services, meetings and events in the Glades and throughout the county. With over 2,000 subscribers, the e-blast generated 110,016 hits to their website, with 3,706 unique users in a single month.

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Children's Case Management Organization / Families First
Program:	Kin Support Program
Funding amount awarded:	\$87,482.00
Funding amount expensed:	\$87,482.00
Number to be served:	50 Families
Actual number served:	50 Families

Program Description:

Program staff provide kinship care families which include grandparents who are raising children with supportive counseling in the home and through groups regarding the challenges of family living as well as assisting relative caregivers to successfully link with financial, health, legal, educational, employment, housing and related mental health services and resources.

Outcome/Indicator (% of #):

84% of 50 kinship families will remain stable and intact (not placed in foster care) during the contract year.

Actual Outcome Percentage Achieved:

97.96%

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	48	96.00%	Age	10 and under	0	0.00%
	Male	2	4.00%		11 to 17	0	0.00%
	Unknown	0	0.00%		18 to 30	2	4.00%
	TOTAL:	50	100.00%		31 to 45	9	18.00%
Veteran	Yes	0	0.00%		46 to 64	27	54.00%
	No	50	100.00%		65 and over	12	24.00%
	Unknown	0	0.00%	TOTAL:	50	100.00%	
	TOTAL:	50	100.00%	Housing Arrangement	Homeless	0	0.00%
Race	White	17	34.00%		Dependent Living	0	0.00%
	Black	29	58.00%		Foster Care	0	0.00%
	American Indian	0	0.00%		Independent Living	38	76.00%
	Asian Pacific Islander	0	0.00%		In An Institution	0	0.00%
	Alaskan	0	0.00%		Supportive Independent Living	12	24.00%
	Other	4	8.00%		Unknown	0	0.00%
	TOTAL:	50	100.00%		TOTAL:	50	100.00%

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Sickle Cell Foundation of Palm Beach County
Program:	Sickle Cell Outreach
Funding amount awarded:	\$40,762.00
Funding amount expensed:	\$32,576.00
Number to be served:	n/a
Actual number served:	n/a

Program Description:

Program addresses the dire needs of awareness of Sickle Cell Disease/Trait and health education in the Haitian population. Program partners with stakeholders in the community to provide outreach, education, Sickle Cell screening and single-gene genetic counseling, comprehensive case management, and family support groups to the Haitian population.

Outcome/Indicator (% of #):

80% of participants will increase knowledge of sickle cell disease and management.

Actual Outcome Percentage Achieved:

Outcome data was not available.

Program Highlights:

- One of our clients with SCD was pregnant with her second child and delivered her precious baby that weighed 3.9 pounds. We were with her throughout the process and referred her to Healthy Mothers Healthy Babies who assisted with a car seat and a myriad of other necessities.
- We were able to connect a client in need of medication and help to get child that suffered from sickle cell but lived in Haiti connected with a donor that provided him with \$1,000. At the age of nine the child had suffered from multiple strokes related to sickle cell disease and had special needs that were not being met.
- We transported five children with SCD to Camp Boggy Creek in Orlando for one week of therapy and great once in a lifetime experiences. Staff at Boggy Creek was able to help with disease issues, educate and facilitate total well-being while engaging the children in fun activities.
- A client's home was infested with toxic mold that had an adverse impact on the overall health of the clients. Clients were admitted to the hospital monthly for several weeks per stay. We were able to assemble a team of people that addressed the issues and restored health to the home. In the new healthy environment, one of the clients went seven months without the pain of a sickle cell crisis.

Financially Assisted Agencies (FAA) FY16 Report

Non-Competitive Summary

Agencies:	5
Programs:	5
Funding amount awarded:	\$1,785,787.00
Number to be served:	n/a
Actual number served:	n/a

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Mae Volen Senior Center
Program:	Transportation & Community Care Support
Funding amount awarded:	\$1,176,488.00
Funding amount expended:	\$1,176,488.00
Number to be served:	n/a
Actual number served:	n/a

Program Description:

County funds support senior center and community care programs and transportation services in south County.

Program Highlights:

- The Volen Center has been able to provide over 75,000 rides for clients to medical appointments, facilities, meal sites, grocery stores, and other destinations in the past year. Transportation is available Monday through Friday, clients just have to call, complete a short registration over the phone and they are able to receive a ride the next day.
- Monday through Friday over 500 seniors receive a free hot nutritious lunch at 1 of our many meal sites in Boca, Delray, or Boynton Beach.
- In home services and home delivered meals are a huge part of our services. Over 200 clients who are unable to leave the home due to physical abilities or lack of transportation are able to receive 1 meal a day to help maintain a well-balanced diet.
- Over 200 clients receive in home services. These clients receive such services as personal care, home making, companion, and shopping assistance. We are also able to assist those clients who have caregivers by providing respite and give those caregivers a break from tending to their loved one to take some time to themselves.
- We have 4 Case Mangers on staff. They complete annual and bi-annual assessments with clients and are available whenever there are any questions or concerns from our clients. Each Case Manager has over 100 clients and is knowledgeable on every case. They are genuinely passionate in all that they do for their clients and proud to represent The Volen Center.

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Area Agency on Aging (AAA)/Your Aging & Disability Resource Center
Program:	Matching Funds
Funding amount awarded:	\$268,842.00
Funding amount expended:	\$268,842.00
Number to be served:	n/a
Actual number served:	n/a

Program Description:

County funds support services for seniors under the Older Americans Act. These funds are used as matching funds by Your Aging & Disability Resource Center/AAA, enabling them to draw down additional state and federal funds for Palm Beach County.

Program Highlights:

- The Helpline offers information and referral to seniors, persons with a disability and their caregivers. We are also the gateway for in home services under the publicly funded dollars. In 2016 we saw our incoming call volume increase by 34% from 2015, for a total of 83,623 incoming calls and a total volume of 164,778 calls. Almost 70 % of the total call volume served Palm Beach County.
- The Agency has completed the renewal solicitations for 16 current Senior Community Supply Distribution sites.
- An additional 11 potential Senior Community Supply Distribution sites have been identified and have been invited to contract as a Community Supply Distribution site in 2017.

Financially Assisted Agencies (FAA) FY16 Report

Agency:	Palm Beach County Food Bank
Program:	Food Distribution/SNAP Outreach
Funding amount awarded:	\$153,000.00
Funding amount expensed:	\$153,000.00
Number to be served:	n/a
Actual number served:	n/a

Program Description:

Food will be distributed throughout Palm Beach County through the PBC Food Bank (PBCFB). Additionally, a Supplemental Nutrition Assistance Program (SNAP) Specialist will be funded. The SNAP Specialist works with local organizations to enroll eligible residents in the program and can conduct the "food stamp review" which accelerates the application process.

Outcome/Indicator (% of #):

1. Increase the number of pounds donated/gleaned produce, meats, and foods and distributed to local community feeding programs by at least 10% over a 3-year average.
2. PBCFB Food Recovery and Distribution partner agencies will increase compliance with program requirements to remain in good standing, where at least 50% of agencies who are inactivated due to non-compliance will take necessary steps to become compliant.
3. Increase avenues for prospective partner agencies to receive donated product through diversifying program opportunities.
4. Each month, Benefits Outreach Specialist will complete a minimum of 63 applications, which includes the food stamp interview.

Actual Outcome Percentage Achieved:

1. During October 1, 2015-September 30, 2016, a total of 261,984 pounds of perishable food was donated to PBCFB.
2. During October 1, 2015-September 30, 2016, a total of 25 Food Recovery and Distribution partner agencies were involuntarily inactivated due to non-compliance with required reporting documentation. Of those 25 partner agencies, 22 of them completed necessary measures to reactivate their status. This is equivalent to an 88% re-compliance rate.
3. During October 1, 2015-September 30, 2016, in addition to general food distribution, program staff developed two new avenues for prospective partner agencies to receive product through a streamlined application process.
4. During October 1, 2015-September 30, 2016, Benefits Outreach Specialist completed an average of 82 applications a month which is equivalent to more than 1,000 applications in a one-year cycle.

Report continued on next page

Program Highlights:

Pathways to Prosperity, or P2P, is a community-based organization located on Seacrest Boulevard in Boynton Beach. P2P is focused on strengthening the local community through increasing access to food, and improving the social, mental, spiritual, economic and emotional well-being of children and families through education and social services. One of the services provided by P2P is a food pantry that takes place every Tuesday and Thursday afternoon. Groceries are pre-bagged for community members, who can come once a week to P2P to pick up food from the pantry.

In addition, P2P partners with Bridges Boynton Beach, located on the same property, to host our Benefits Outreach Specialist who helps individuals and families complete the food stamp interview, expediting their Supplemental Nutrition Assistance Program (SNAP) Benefits.



Financially Assisted Agencies (FAA) FY16 Report

Agency:	211 Palm Beach/Treasure Coast
Program:	211 Crisis Line Information and Referral
Funding amount awarded:	\$142,457.00
Funding amount expended:	\$142,457.00
Number to be served:	n/a
Actual number served:	n/a

Program Description:

County funds are used to support the information and referral call center operation.

Program Highlights:

- For the combined periods January-December 2015 and January-June 2016, the 211 Helpline/Crisis Line handled 84,551 requests for help from Palm Beach County residents.*
- Compared to 2015, when mental health/addiction and housing were equally prevalent service needs, in 2016 mental health/addiction emerged as callers' top need (24%), followed by housing (21%), utility assistance and legal, consumer and public safety issues (both at 9%), health care (8%), and food (6%).
- Relatively few calls involved solely the provision of information. Instead, the majority of calls in both 2015 and 2016 involved counseling, assessment and/or referral. This represents callers' increasing need for someone to listen to their concerns, help them prioritize needs and identify resources to meet those needs.
- Web visits increased from 41,796 in 2015 to 46,525 in 2016, while visits to the online resource database remained steady.
- The number of communications via email/chat/text increased from 12,201 in 2015 to 13,173 in 2016.**
- The goal of a 90% positive response rate was nearly achieved in 2015 (89%) and achieved in 2016, as measured by caller satisfaction surveys.
- The goal of a 90% average staff competency rating for Information, Assessment and Referral calls was exceeded in 2015 (91%) and achieved in 2016. The same goal of 90% for suicide calls was exceeded in 2015 (94%) and in 2016 (96%).

The goals of 100% of providers in the database contacted annually and 75% of providers submitting updated program data were exceeded; 100% were contacted and 100% were updated in both 2015 and 2016.

*Due to an increased number of "unknowns" in geographic data, the PBC number is likely understated.

** Agency wide data for all geographic areas.

Financially Assisted Agencies (FAA) FY16 Report

Agency:	United Way of Palm Beach County
Program:	Hunger Relief Initiative
Funding amount awarded:	\$45,000.00
Funding amount expensed:	\$45,000.00
Number to be served:	n/a
Actual number served:	n/a

Program Description:

This is a partnership with United Way to fund a position to carry out the strategic plan for Hunger initiated in 2014 between a coalition of providers and funders. The County has supported this effort from inception.

Program Highlights:

1. Over 60 agencies are participating in the task force with over 100 members actively attending meetings and participating in hunger relief efforts. These agencies participate in at least one workgroup (childhood, senior, Glades, and infrastructure). These workgroups met monthly throughout the course of this contract. The advisory committee comprised of funders, workgroup chairs, and other stakeholders met quarterly throughout the course of this contract. New partners and collaborators joined Hunger Relief Taskforce regularly as they were identified through the workgroups or through the Hunger Relief staff.
2. Danielle Hanson presented the Hunger Relief Plan at various events such as United Way Breakfast, Farris Foundation, Quantum Foundation, and to numerous local businesses.
3. United Way Hunger Relief staff included Danielle Hanson, Vice President for Hunger Relief, a grant writer and a program coordinator, both of whom were supervised by Danielle Hanson.
4. Throughout the year, a total of \$90,000 was raised through a variety of funders.
5. We have been conducting outreach efforts in three high need zip codes to increase senior citizen enrollment in SNAP. These zip codes are in Delray Beach, Boca Raton, and Century Village. Taskforce members regularly visit churches, and senior centers to deliver flyers targeted at increasing SNAP usage specifically to senior citizens. The flyers are in English, Spanish, and Creole.
6. Food pantry capacity, coordination, and performance are currently being evaluated by Food, Health, Education, Economy, and Democracy (FHEED) to determine where the current resources are located and where additional resources are located. Interviews with pantry administrators and pantry clients are currently being conducted.
7. Numerous organizations are employing “benefits specialists” to assist clients with SNAP applications in an effort to increase the number of eligible families receiving the service.
8. Information collection is occurring to determine the logistics and feasibility of developing a distribution and processing center in the Glades.

Report Revision History

May 30, 2017

Page 4 – Adjustment to Table of Contents.

Table of Contents adjusted to include “Report Revision History” page (Page 91).

Page 14 – Correction to label in Program Participant Demographic Data table under the “Age” category.

There are no clients served aged “65 and over”; the 196 clients in this field should be categorized as “Unknown”.

	Category	Characteristic	#	%		Category	Characteristic	#	%
FROM	Age	10 and under	184	25.17%	TO	Age *	10 and under	184	25.17%
		11 to 17	313	42.82%			11 to 17	313	42.82%
		18 to 30	38	5.20%			18 to 30	38	5.20%
		31 to 45	0	0.00%			31 to 45	0	0.00%
		46 to 64	0	0.00%			46 to 64	0	0.00%
		65 and over	196	26.81%			* Unknown:	65 and over	0
	TOTAL:	731	100.00%	196 / 26.81%		TOTAL:	731	100.00%	

Page 12 – Correction to the demographic field numbers to reflect the previous correction.

Because the number of clients in the “65 and over” field from Page 14 should’ve been in the “Unknown” field, it is necessary to note that the Program Participant Demographic Data table for the Behavioral Health Summary Page would have an adjustment to the numbers under the “Age” category; the 196 clients from the “65 and over” field in the Father Flanagan’s Boystown page would transpose into the “Unknown” field.

Page 12 – Correction to the demographic field numbers to adjust numbers for consistency.

The Program Participant Demographic Data table on the Behavioral Health Summary Page should have “Unknown” numbers removed from each category as this is how the other summary pages were arranged. The “Unknown” numbers from each category would still be reflected in the overall number of clients served for Fiscal Year 2016.

FROM

<u>Program Participant Demographic Data</u>							
Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	6122	38%	Age *	10 and under	475	3%
	Male	7919	49%		11 to 17	1268	8%
	Unknown	2216	14%		18 to 30	3794	23%
	TOTAL:	16257	100%		31 to 45	3442	21%
Veteran	Yes	209	1%	* Unknown: 3379 / 21.00%	46 to 64	3246	20%
	No	11451	70%		65 and over	653	4%
	Unknown	4597	28%		TOTAL:	16257	100%
	TOTAL:	16257	100%		Housing Arrangement	Homeless	785
Race *	White	9143	56%	Dependent Living		3373	21%
	Black	3175	20%	Foster Care		12	0%
	American Indian	16	0%	Independent Living		7218	44%
	Asian Pacific Islander	133	1%	In An Institution		239	1%
	Alaskan	1	0%	Supportive Independent		212	1%
	* Unknown:	Other	1573	10%		Unknown	4418
2216 / 14.00%	TOTAL:	16257	100%	TOTAL:	16257	100%	

Report revision history continued on next page

TO

Program Participant Demographic Data								
Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	6122	44%	Age *	10 and under	475	3%	
	Male	7919	56%		11 to 17	1268	9%	
	Unknown	0	0%		18 to 30	3794	27%	
	TOTAL:	14041	100%		31 to 45	3442	25%	
Veteran	Yes	209	1%		46 to 64	3246	23%	
	No	11451	82%		65 and over	457	3%	
	Unknown	2381	17%		TOTAL:	14041	100%	
	TOTAL:	14041	100%		Housing Arrangement	Homeless	785	6%
Race	White	9143	65%			Dependent Living	3373	24%
	Black	3175	23%			Foster Care	12	0%
	American Indian	16	0%	Independent Living		7218	51%	
	Asian Pacific Islander	133	1%	In An Institution		239	2%	
	Alaskan	1	0%	Supportive Independent		212	2%	
	Other	1573	11%	Unknown		2202	16%	
	TOTAL:	14041	100%	TOTAL:		14041	100%	

Page 10 – Correction to the demographic field numbers to reflect the previous corrections.

Because the number of clients in the “65 and over” field from Page 14 should’ve been in the “Unknown” field and this affected the Program Participant Demographic Data table on Page 12, it is necessary to note that the Program Participant Demographic Data table for the FAA Overall Summary Page would have an adjustment to the numbers under all the categories; the 196 clients from the “65 and over” field in the Father Flanagan’s Boystown page would transpose into the “Unknown” field within the “Age” category AND the number for “Unknown” data (2,216) would be removed from all categories. The “Unknown” numbers from each category would still be reflected in the overall number of clients served for Fiscal Year 2016.

FROM

Program Participant Demographic Data								
Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	8647	43%	Age *	10 and under	538	3%	
	Male	9304	46%		11 to 17	1387	7%	
	Unknown	2218	11%		18 to 30	4323	21%	
	TOTAL:	20169	100%		31 to 45	4238	21%	
Veteran	Yes	302	1%		46 to 64	4209	21%	
	No	12793	63%		65 and over	2095	10%	
	Unknown	7074	35%		TOTAL:	20169	100%	
	TOTAL:	20169	100%		Housing Arrangement	Homeless	1055	5%
Race *	White	11344	56%			Dependent Living	4567	23%
	Black	4489	22%			Foster Care	39	0%
	American Indian	23	0%	Independent Living		8624	43%	
	Asian Pacific Islander	178	1%	In An Institution		266	1%	
	Alaskan	1	0%	Supportive Independent		682	3%	
	Other	1918	10%	Unknown		4936	24%	
	TOTAL:	20169	100%	TOTAL:		20169	100%	

Report revision history continued on next page

TO

Program Participant Demographic Data							
Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	8647	48%	Age *	10 and under	538	3%
	Male	9304	52%		11 to 17	1387	8%
	Unknown	2	0%		18 to 30	4323	24%
	TOTAL:	17953	100%		31 to 45	4234	24%
Veteran	Yes	302	2%	* Unknown: 1163 / 6%	46 to 64	4164	23%
	No	12793	71%		65 and over	2144	12%
	Unknown	4858	27%		TOTAL:	17953	100%
	TOTAL:	17953	100%		Housing Arrangement	Homeless	1055
Race	White	11344	63%	Dependent Living		4567	25%
	Black	4489	25%	Foster Care		39	0%
	American Indian	23	0%	Independent Living		8624	48%
	Asian Pacific Islander	178	1%	In An Institution		266	1%
	Alaskan	1	0%	Supportive Independent		682	4%
	Other	1918	11%	Unknown		2720	15%
	TOTAL:	17953	100%	TOTAL:		17953	100%

June 6, 2017

Page 41 – Correction to “Outcome/Indicator (% of #)” section.

The “Outcome/Indicator (% of #)” section for the Coalition for Independent Living Options SAIL program was adjusted to reflect the correct outcome measured throughout the year.

FROM

Outcome/Indicator (% of #):

90% of 100 individuals will develop an Independent Living Plan with short and long term goals as a tool to successfully maintaining their independence in the community.

TO

Outcome/Indicator (% of #):

70% of 150 adults with disabilities will increase their knowledge of any subject matter by 20%.